

## OUR MISSION

To provide quality health and wellness services to the people of our region.

## OUR VISION

We will be the trusted first choice for our patients, staff and physicians.

# 2018 ANNUAL REPORT

[WWW.SCMH.ORG](http://WWW.SCMH.ORG)

Schoolcraft Memorial Hospital is an equal opportunity provider and employer.

501c3 - EIN - 74-2517055



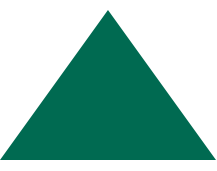
# OUR GOALS



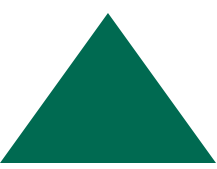
## 2018 ORGANIZATIONAL GOALS



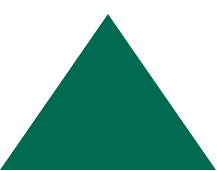
**FINANCE**  
Our profit margin will be 2% or higher.



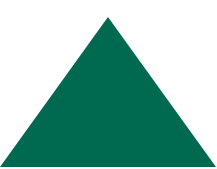
**PEOPLE**  
To increase the staff satisfaction percentage by 3% on employee survey question: I receive support from my immediate manager.



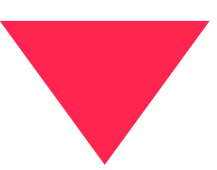
**SERVICE**  
To increase the patient satisfaction percentage by 2% to those patients who answer "Completely Satisfied" on the overall experience survey question.



**QUALITY**  
Improve quality/safety by each department meeting their established department goals.



**COMMUNITY**  
To have 70% overall employee participation in SMH approved events.



**GROWTH**  
To increase statistical patient/procedure volumes by 5%.

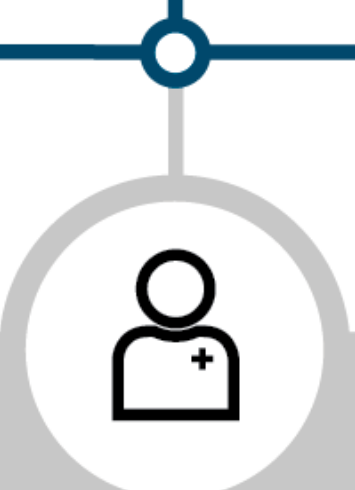
## 5 YEAR STRATEGIC PLAN



Strengthen and secure the community's asset now and into the future



Exhibit leadership for our community and its health



Secure and develop talent for today and tomorrow



Invest in infrastructure



Strengthen and expand services to become the preferred regional destination

The Board of Directors adopted the 5 Year Strategic Plan in 2018 and it was implemented by SMH Administration.





# FINANCE

\$2.5 Million Dollar  
Turnaround from  
2016 to 2017

3% Profit Margin  
Achieved in 2018

2018 Net Income of  
Approx 1 Million

Our financial success over the last two years can be attributed to three primary factors:

1. Targeted expansion of services.
2. Implementation of revenue cycle strategies to improve reimbursement for services provided.
3. Targeted cost reductions, which have reduced inefficient spending thus lowering costs while maintaining quality patient service.

SMH's interim 2018 year end Income Statement ended with a Net Income of \$1,000,104 compared to budget of \$382,000.

2018 Income Statement (in Thousands)	2018 Actual	2018 Budget	% Variance to Budget	2017 Prior Year Actual	% Variance to Prior Year
Net Patient Revenue	37,780	36,359	4%	33,905	11%
340B Revenue	1,578	1,040	52%	1,565	1%
Other Operating Revenue	461	277	66%	526	-12%
Total Net Operating Revenue	38,819	36,894	8%	35,996	11%
Total Expenses	39,085	36,566	-7%	34,346	-14%
NOI / (NOL)	734	328	124%	1,650	-56%
Other Non-Operating Income	276	55	402%	87	217%
Net income/ (Loss)	1000	382	162%	1,737	-42%



SMH Achieved its financial goal of ending the year with a Net Income of 2% or greater, with an actual Net Income of 3%.

- Net Patient Revenue was up 11% from prior year based on increases in Acute Inpatient Days, Outpatient Visits, Surgical Procedures, 340B, and RHC and Specialty Clinic Visits volumes.
- Total Net Operating Revenue increased 11% over prior year, due to increase in Net Patient Revenue, and 340b Revenue.
- Total Expenses were up 14% over prior year due to increase in Salary and Benefits primarily due to staff expansion, and increases in Purchased Services and Supplies expense.
- Other Non-Operating Income had a positive variance of 217% from prior year due to receipt of dividend income.

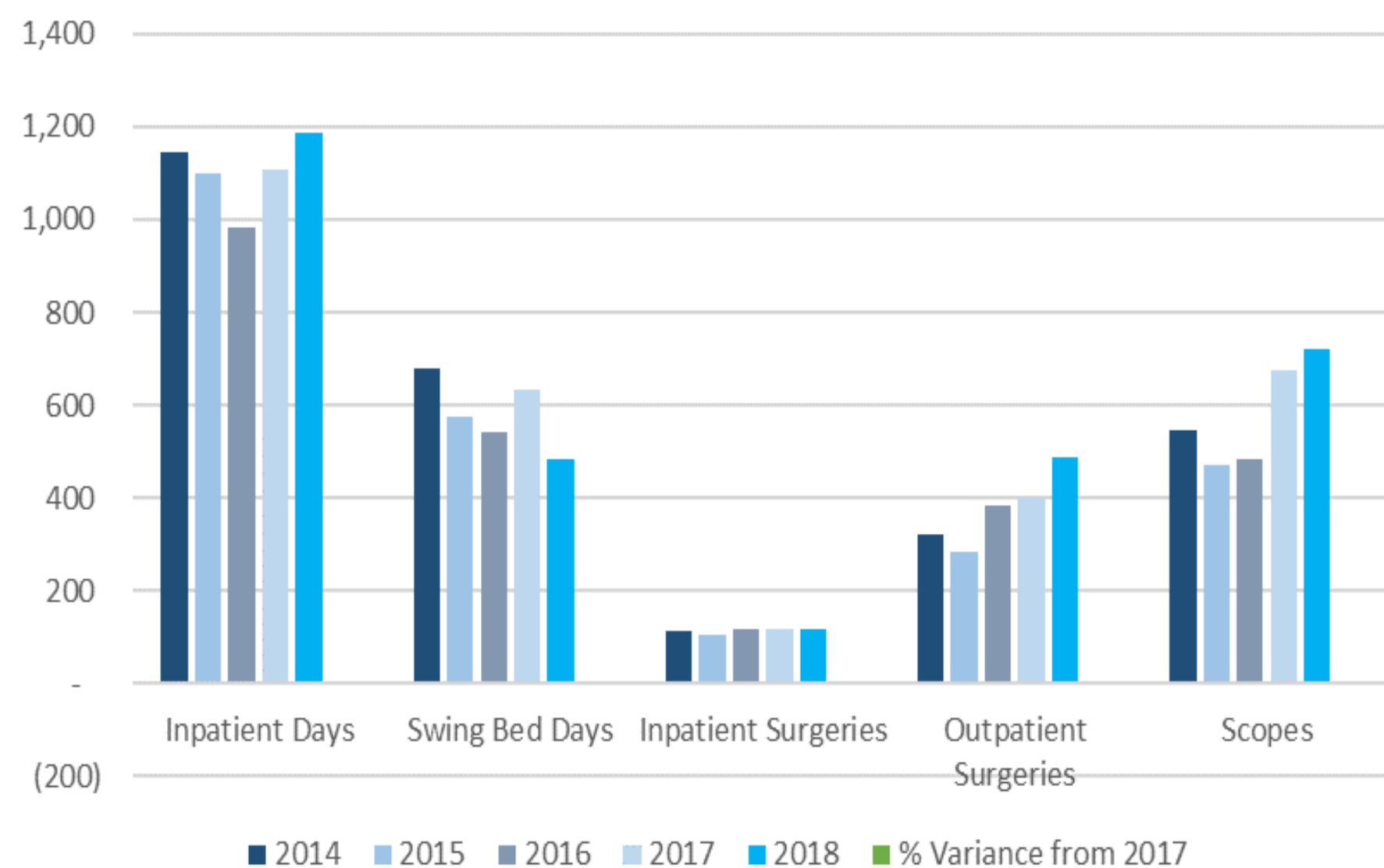
SMH also achieved the following key financial ratios during 2018. These ratios, along with Net Income are key indicators of the financial health of rural hospitals. These ratios are:

1. EBIDA / Gross Revenue Ratio:  
10% (Benchmark = 8%)
2. Days Cash on Hand:  
67 days (Benchmark = 60 days)
3. Days Net Revenue to Net Accounts Receivable:  
53.6 days (Benchmark = 52.2 days)



# GROWTH

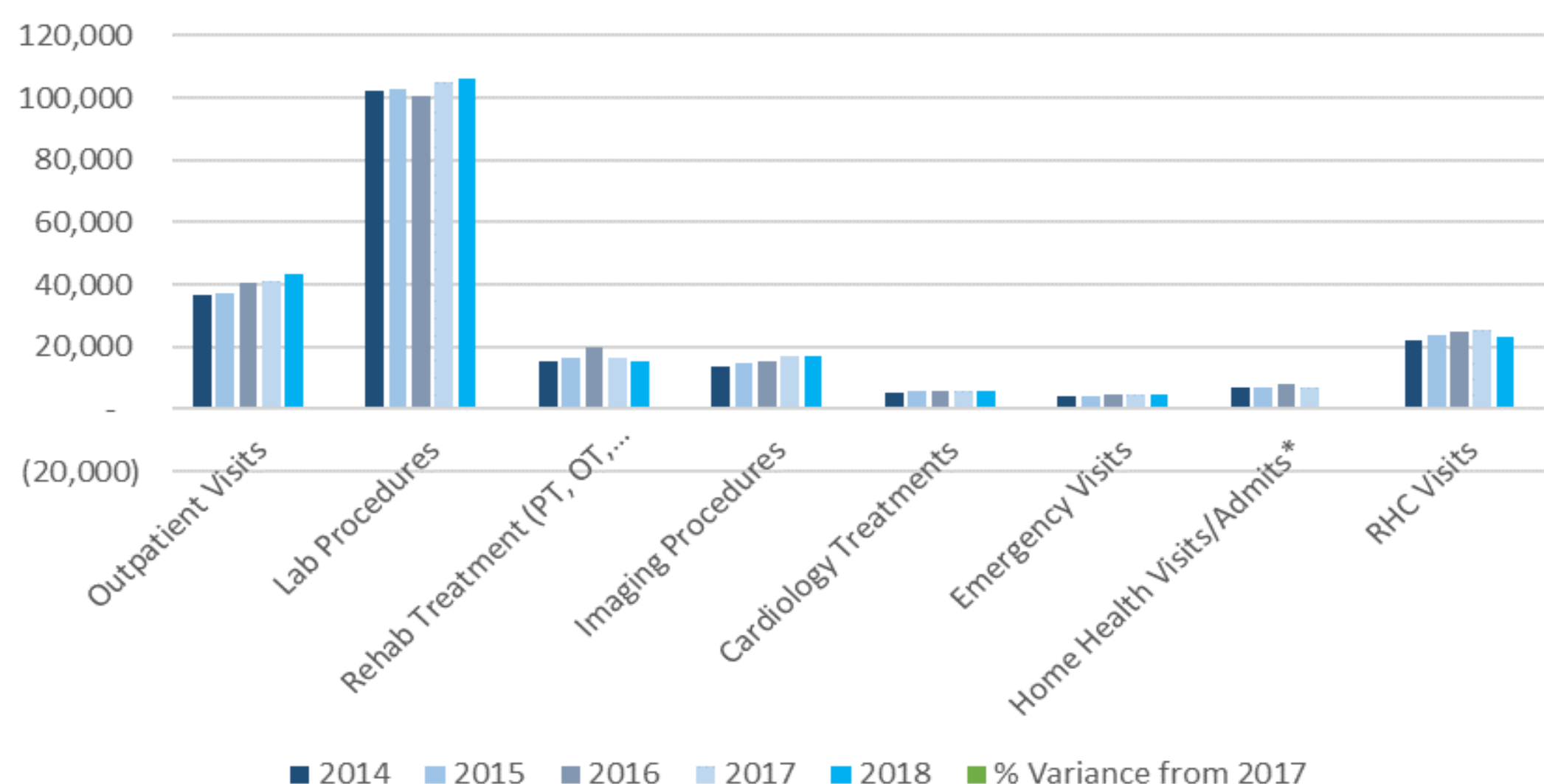
INPATIENT DAYS, SWING BED DAYS & SURGERIES  
2014-2018



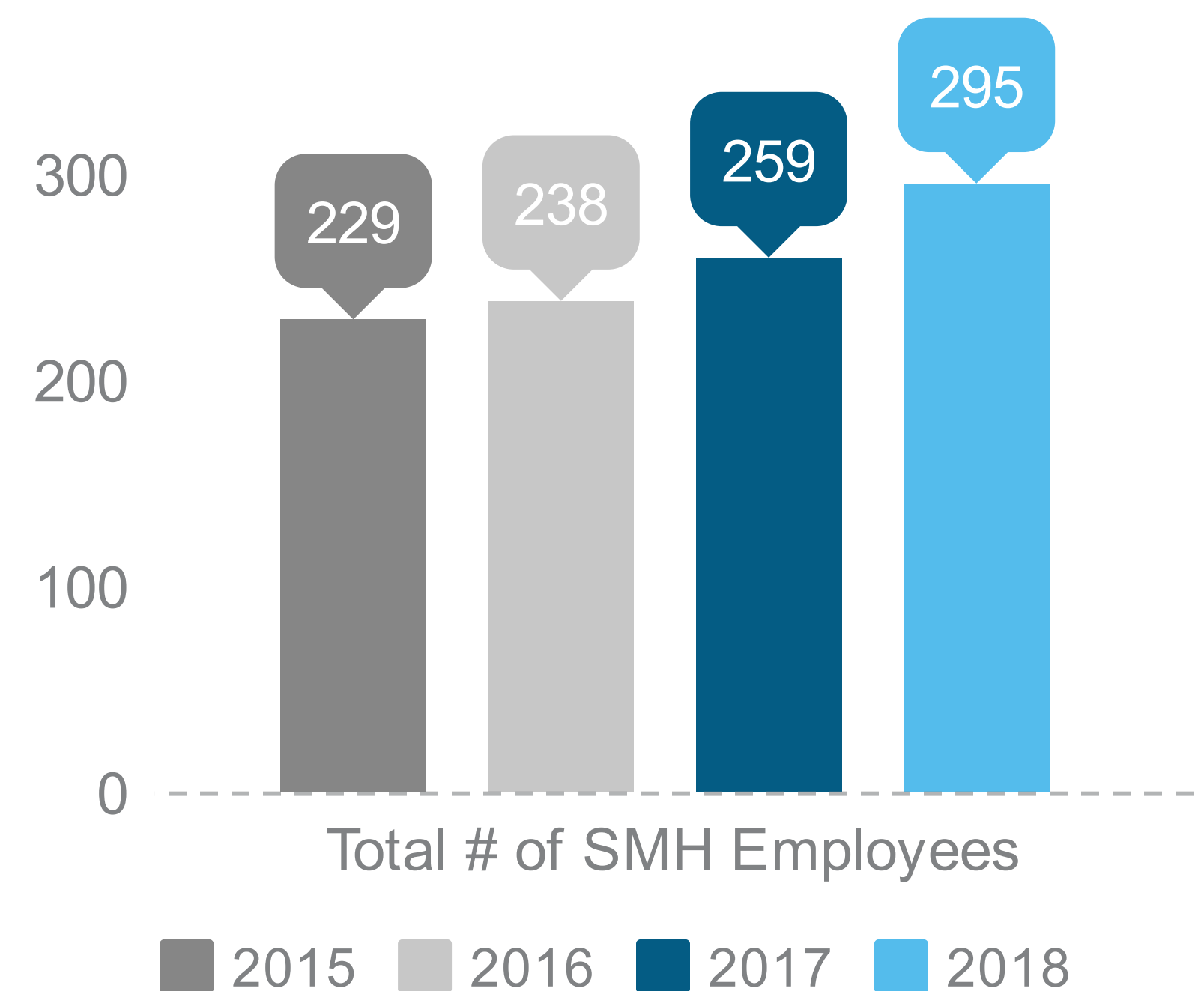
Outpatient surgical volume increased 21% in 2018 over 2017 with 51% growth since 2014

The number of scopes performed increased by 47 (7%) in 2018

ANCILLARY, EMERGENCY, HOMECARE & RHC  
2014-2018



SMH is the largest employer in Schoolcraft County. The financial impact of an annual payroll of \$18,131,000 is significant for our local economy.



Rural Health Clinic visits were down in 2018, but combined with Specialty Clinic visits, overall visits increased by 2,396 (9%)

Inpatient days increased 7% in 2018, marking the second consecutive year of inpatient volume growth

Statistic	2014	2015	2016	2017	2018	% Variance from 2017
Inpatient Days	1,146	1,099	981	1,108	1,188	7%
Swing Bed Days	681	576	543	632	482	-24%
Inpatient Surgeries	112	103	117	118	117	-1%
Outpatient Surgeries	322	285	385	401	487	21%
Scopes	544	471	483	675	722	7%
Outpatient Visits	36,479	37,501	40,362	41,419	43,500	5%
Lab Procedures	102,085	102,852	100,386	105,301	106,442	1%
Rehab Treatment (PT, OT, Speech)	15,375	16,593	19,788	16,719	15,534	-7%
Imaging Procedures	13,818	14,696	15,505	16,953	17,059	1%
Cardiology Treatments	5,300	5,909	5,566	5,749	5,934	3%
Emergency Visits	4,221	4,371	4,765	4,629	4,633	0%
Home Health Visits/Admits*					350	
RHC Visits	22,258	23,541	25,155	25,568	22,954	-10%
Specialty Clinic Visits					5,010	

\* Home Health Measures were Switched from Visits to Admissions Beginning in 2018.



# OUR SENIOR LEADERSHIP TEAM



"Leading our team of community focused, medical professionals has been a privilege. Employees and community members all share pride in our independent community Hospital. We've been able to bring new specialties to our area to serve our residents with high quality, patient centered care and continue to stay strong and independent as a rural Hospital in Michigan's Upper Peninsula."

*Bob Crumb, Chief Executive Officer*



Boyd Chappell  
Chief Financial Officer



Scott Blixt  
Chief Nursing Officer



Kent LaCroix  
Chief Information & Ancillary  
Officer



Kathy Fetterley  
Chief Resources Officer



Kristin Peterson  
HomeCare & Hospice Director



Kim Shiner  
Rural Health Clinic Director



Mark Hebert  
Chief Quality & Safety Officer



Sara Giles  
Marketing Director



Kristin Boyd  
Executive Assistant



# OUR PEOPLE AT WORK 2018 HIGHLIGHTS

## Alan W. Ott Rural Health Clinic

- Member of Greater Northern ACO
- Patient Centered Medical Home Designation
- Diabetic Care Manager available to coordinate care and provide ongoing diabetic education to our patients
- 24 hour after hours call service for all patients
- Care coordinator available to assist Medicare patients
- All of these additions are moving the clinic forward into an integrated Rural health clinic family practice and behavior/mental health model.
- Schoolcraft Memorial Hospital is building a new Behavioral Health Resource Program named "Community Connect" to reduce health disparities related to substance abuse, mental health, and traumatic adverse childhood events. The CARE model includes Coordination, Advocacy, Resources and Education. The program has received over \$300,000 in grant funding.
- In 2019 we will be providing diabetic eye exams through the use of a retinopathy camera awarded to our clinic by UPHP. This will ensure our diabetic patients receive their diabetic eye exams yearly.



J. Rochefort  
NP-C  
Family Practice



C. Borchardt  
NP-C  
Family Practice



Adam Burri  
DNP  
Family Practice

### Several New Providers Joined Our Team

#### Jessica Rochefort, NP-C

- Family Practice Provider
- Trained in ImPact (Immediate Post Concussion Assessment and Cognitive Testing) and is currently receiving Wound Care Training

#### Carol Borchardt, NP-C

- Family Practice Provider with Substance Abuse Experience

#### Adam Burri, DNP-C

- Family Practice Provider & Acupuncturist

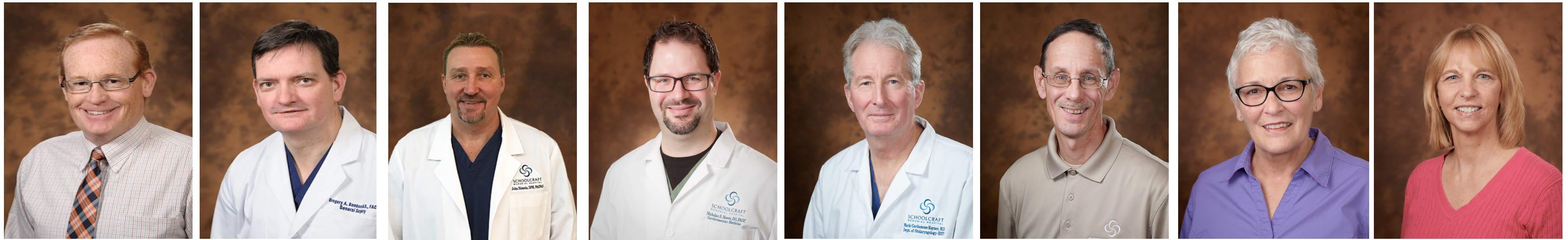
## Rehabilitative Services

- 100% implementation of teach back for outpatient physical therapy.
- Fewer fall related ER visits among patients 65 and older who are fitness members and/or have attended the Matter of Balance fall reduction class (less than 1% per year) compared to General Community (4.8%) and National Average (6%).
- Implemented diabetes and pain management PATH Classes.
- Implemented Speech Therapy Myofascial release for improvement of oral motor function.
- Implemented Feedtrail customer satisfaction survey process for rehabilitation outpatients and fitness center members.
- Increased Physical Therapist Coverage of inpatient and swing bed patients.
- Provided clinical education for two Doctoral Physical Therapy Students.
- Improved fitness center floor plan, added security cameras and public accessible pain buttons.
- Implemented 24/7 employee fitness access and opened this up to all members in January 2019.
- Fitness Center Visits in 2018 were 10,995 compared to 10,800 in 2017.





## Specialist Services Close to Home



J. Galey, MD  
Orthopedic  
Surgeon

G. Bambach, MD  
General  
Surgeon

J. Niemela, DPM  
Surgical  
Podiatry

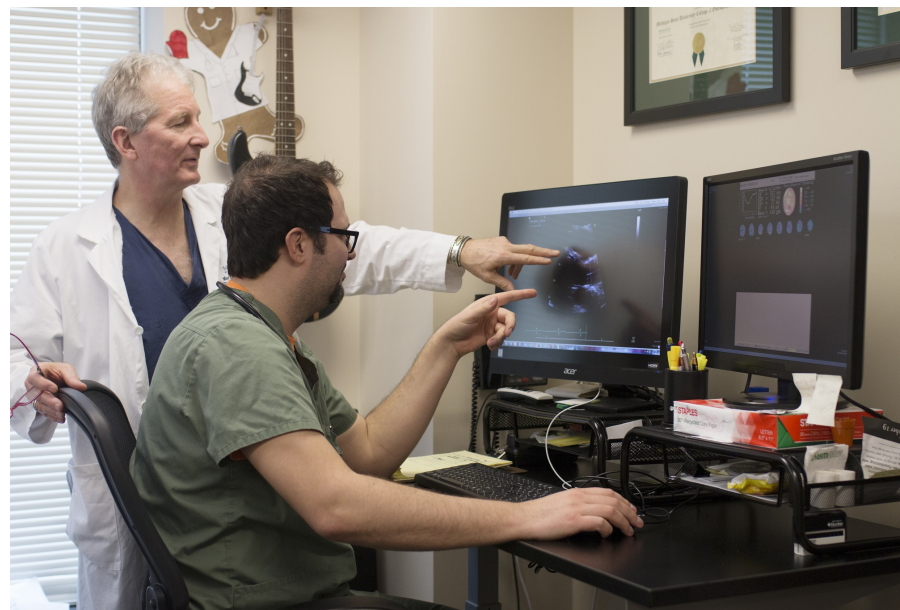
N. Hoeve, DO  
Cardiologist

M. Cardamone-  
Rayner  
Otolaryngologist

R. Vermeulen, MD  
Physical Medicine  
& Rehabilitation

Brenda Barber  
FNP-BC, GNP-  
BC, CWS,  
CWOCN

Janet Pratt,  
PMHNP-BC  
Psychiatric  
Nurse  
Practitioner



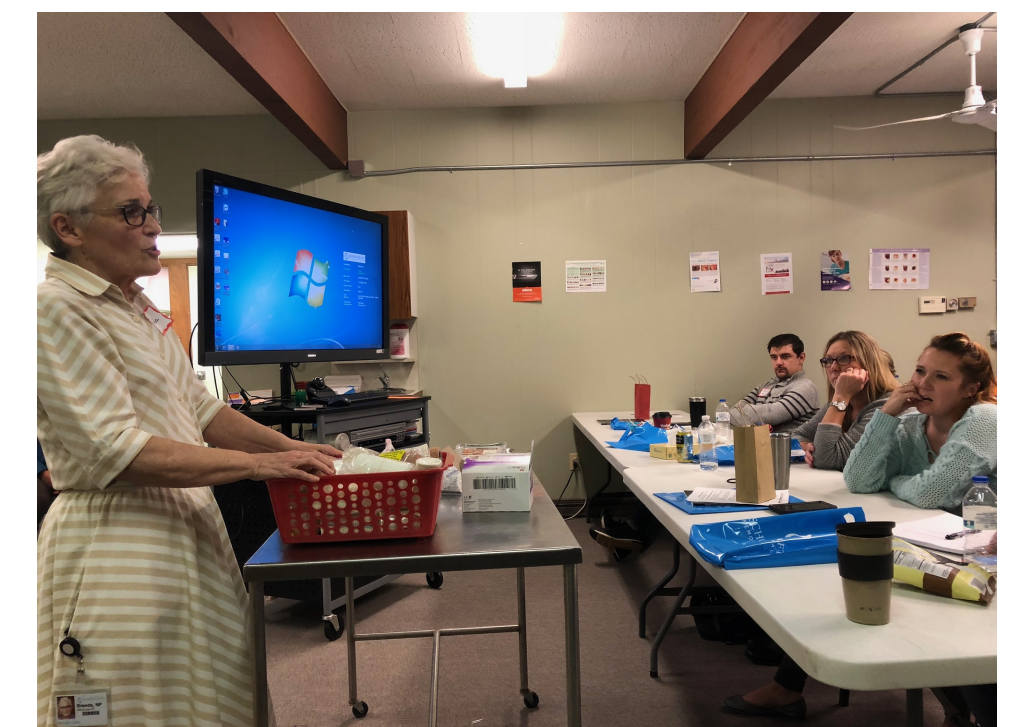
### Traveling Specialists Visit the RHC Monthly

Obstetrics  
Miracle Ear  
Oncology  
UPHP Cardiology  
Interventional Radiology

Neurosurgery  
Urology  
Ophthalmology  
Pediatrics  
Vein & Pain Clinics

## Wound Care

- SMH Wound Care hosted its first Wound seminar in October 2018, with expert speakers, providers and care takers from across the UP.
- Wound Care LPN became certified through American Board of Wound Management as one of the only 250 CWCAs in the United States.
- Wound Care RN attended national Wound Ostomy Continence Nurse Conference in Philadelphia PA.
- Have worked with Orthopedic Surgeon for preventing post op infections with 100% success this past year.
- Implemented RN foot/nail care visits for at risk patients at an affordable cost.
- Have targeted and generated new referrals for wound care from Newberry, Curtis, St Ignace, Munising and Escanaba areas.



## Clinical Education

The Clinical Education department, which consists of the AHA & Medical Control Coordinator and Clinical Educator, coordinated continuing education programs and training for the employees of SMH and members of the community in 2018.

- Established monthly CPR scheduling for new employees coming into the organization as well as yearly CPR training for all employees to stay current in their skills.
- Coordinated a two-day leadership conference as presented by Capstone Leadership Solutions.
- A community Human Trafficking Training was hosted by SMH and presented by Trooper Godfrey.
- Healthcare and the Transgender Patient was offered to all clinical staff.
- Offered EMT Classes: Basic and Advanced.
- Offered three Trauma Nursing Core Course (TNCC) courses.
- Coordinated Breast Cancer Support Group Teleconference.
- MI-Medic Training.
- Two ACLS & PALS certification courses and re-certification classes.
- Actively involved in the Cornerstone Training Team for employees and leaders at SMH.





## Ambulatory Care Unit

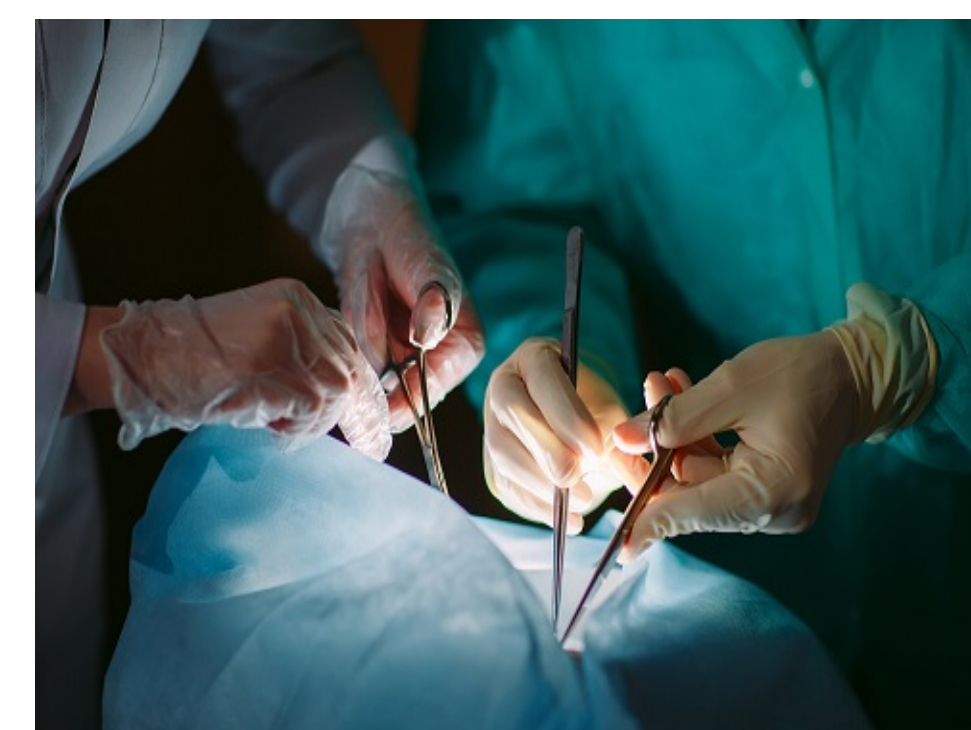
- The Ambulatory Care Department continues to be busy with chemotherapy patients, and other infusion types.
- Recruited another part time RN in July and have 2 per diem RN's on the team.
- Dr. Hoeve, Cardiologist has done a few new procedures on the unit including: cardioversions and LOOP recorder placements. The department is involved in pre/post operative care. In the future, Dr. Hoeve will also offer TEE procedures.



- The Nurse Anesthetist (CRNA) Louis Dubois started full time in January 2018 allowing two operating rooms open simultaneously.
- Dr. Bambach, General Surgeon completed a record of 87 scopes in January of 2018 and 722 for the entire year.
- The Ambulatory Care Team all attended the annual Paperchase Run as a team and they each participated in at least 3 Volunteer events benefiting the community through the SMHCARES campaign.

## Operating Room

- The Operating Room had a record number of Surgeries totaling 646. This equates to a 17% increase compared to 2017.
- The department opened up a second recovery room in PACU and use it regularly.
- Tied our record for most surgeries performed in a day at 9 surgeries.
- There were two consecutive months of record breaking surgeries. 70 surgeries in March and 71 in April.
- Implemented a Quality and Safety initiative called "Time Out". Time Outs were performed on 100% of our patients (842 cases). A time out is a safety measure that is used before a case is started. The staff use this time to confirm patient identification and ensure the correct surgery site.



## Laboratory

- Schoolcraft County Health Fair: This was the first year that laboratory testing for Lipids, Vitamin D, TSH, and glucose were provided to area residents at no charge valued over \$70,000.
- Laboratory total procedures in 2018:108,654. Increase of 0.7% from previous year.

### **New Equipment/ Testing:**

- The laboratory added the TOSOH A1A Hormone analyzer. The test menu includes Parathyroid Hormone, Testosterone, Luteinizing Hormone, Follicle Stimulating Hormone, Cortisol, Free T3, and Prolactin. This instrument will support Dr. Rayner in some surgical procedures of the parathyroid glands.
- Another I-stat was purchased for Blood Gas Analysis by the Cardio Pulmonary Department, and will also serve as a back-up to the original I-stat. Back-up Troponin Analysis was also added to the I-stat testing platform as the previous back-up method was discontinued by the vendor. The i-stat provides quicker turnaround time from the patient's bedside.
- A faster Group A **Polymerase Chain Reaction (PCR)** strep kit was implemented. The new procedures will take 6 minutes for a result, instead of 45 minutes. The faster strep test will help support the hospital's antibiotic stewardship program.
- The laboratory began providing fine needle aspirate support to Dr. Rayner. The lab provides real time staining of the aspirate sample to assess the quality of the sample prior to patient discharge. The pathology/cytology reports are more comprehensive since this change in procedure.
- The lab changed Drug confirmation testing site to Trident Lab. Trident lab provides better turnaround time as well as a more comprehensive reporting format.





## HomeCare & Hospice

- 98% of Schoolcraft Memorial HomeCare and Hospice patients stated they were **"Completely Satisfied"** with the care they received from our agency in 2018.
- 96% of patients state they would **recommend our agency for HomeCare and Hospice needs**. This is an increase from 88% in 2017.
- Home Health Conditions of Participation were updated by Medicare after three decades and were released in January 2018. This required ongoing analysis and updates to multiple forms and processes in our department throughout the year.
- A new Home Health Admission packet was created to help meet new requirements and were started in patient homes Fall of 2018. This streamlined the admission process, provided patients with detailed emergency and evacuation plans and met all of the new regulatory requirements.
- A six week community grief support group was offered by Carole Cooper MSW in September 2018. This group was very well attended and required that the class be split into 2 separate group sessions.
- Carole Cooper MSW attended Advanced Care Planning training and is now certified and able to assist patients with advanced care planning needs not only in our department but to the community as well.
- Added the ability to provide negative pressure wound therapy.
- The department had an increase in Hospice admissions by 15% in 2018.



## Social Work



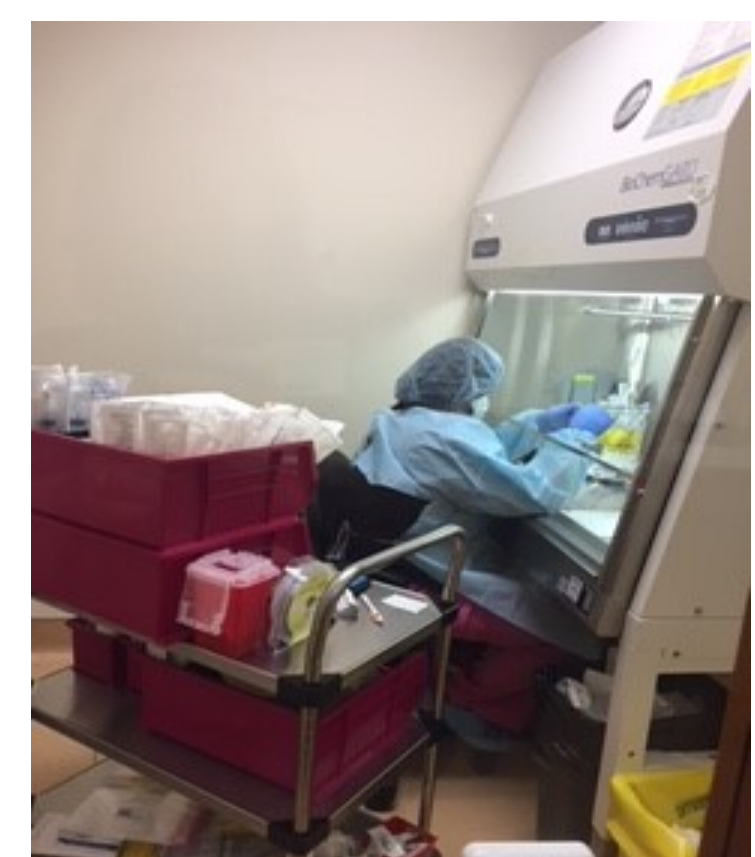
- As of January 1, 2018, the social work department began responding to individuals in crisis in the emergency room, for psychiatric hospitalization pre-admission screenings.

### Free Services for Our Community:

- Monthly Caregiver support group for caregivers of persons with dementia continued.
- Child safety seat inspections through a qualified safety seat technician continued.
- Medicare/Medicaid Assistance Program service continued through 2018.
- Two of the 3 hospital social workers became trained as Advanced Care Planning facilitators.

## Pharmacy

- Hired Staff Pharmacist Alyse Kilijanczyk, PharmD, to assist with clinical services, regulatory compliance and formulary management.
- Hired full time Certified and Licensed Pharmacy Technicians: Jessica Zellar CPhT, Alyce Page CPhT, and Diana Roddy CPhT.
- Technicians have been earning their permanent licenses and training in many areas including 340B management, USP 797, Drug Supply Chain Security Act and Pyxis.
- Implemented the Pyxis automated dispensing machines in Med/Surg, ER and Ambulatory Care.

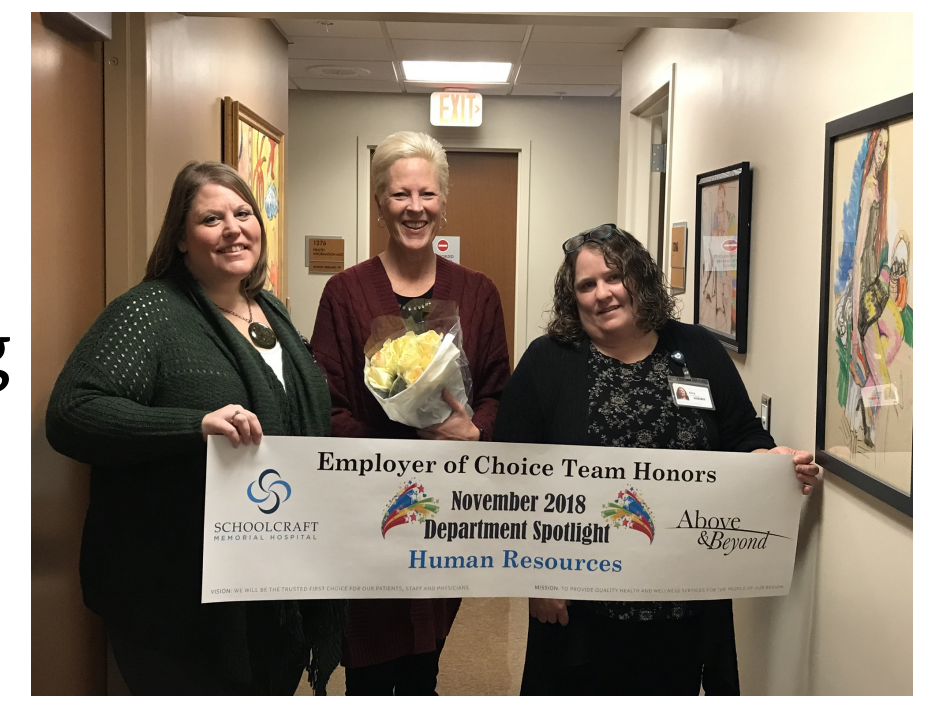


- The implementation was an eight-month process that required many staff hours. The new system replaces MDG and provides for improved patient safety, accountability and charge capture of medications used in these departments.
- The department has made many operational improvements as evidenced by the achievement of our departmental goal of 100% on the PSI Pharmacy Operations Audit Action Plan. The benchmark score was 47.7% and consisted of a list of 67 action items pertaining to finance, purchasing, storage, dispensing, management, clinical activities, performance improvement, human resources and automation.



## Human Resources

- **Annual Mandatory Education** – 100% completion/compliance.
- **Annual mandatory training requirements** – 99.3% compliance.
- In December, we transitioned from **CareLearning** to **Healthstream** on-line learning system. This is a much more robust system with over 500 classes available to our employees and leaders. We use on-line learning for orientation of new employees, annual education requirements for existing employees, and voluntary learning for all employees.
- The implementation of **Position Manager** (electronic applicant tracking system) on November 4th has resulted in decreased days to fill positions, and much increased efficiency in the recruitment process. It started at 43.8 days and we are currently at 14.07 days.
- An **Employee Referral Bonus** program has been approved and will be implemented in 2019. It will reward employees with a \$500 bonus if they recruit “Key” or “critical shortage” positions.
- We are excited to announce **Livongo for Diabetes**, a new health benefit being offered at no cost to employees. The Livongo for Diabetes Program makes living with diabetes easier by providing employees with a connected meter, unlimited strips, and coaching. The program is offered at no cost to members and covered dependents with diabetes.



## Patient & Life Safety

- We moved from color-coded emergency codes to **plain language emergency codes** on January 1st. The shift to “plain language” is to increase awareness of the emergency codes and reduce time to respond.
  - o Example: Code Red is now Fire Emergency; Code Pink-Abduction (with description)
  - o The only code to remain a color is Code Blue – unresponsive person.
- We have created an **annual emergency drill plan**, where we educate staff one month then conduct unannounced drills the following month. We will have three drills which partner with local, regional and/or state officials. These drills will include active shooter and hostage situations. The drills will be conducted throughout different shifts, departments and campuses to ensure everyone is trained to respond to emergencies.
- Our first **Rapid Action Team (RAT) project** focused on screening for adult and adolescent suicide risk in the Emergency Department and ensuring safety of both our patients and employees. This team was comprised of ER nurses, nursing manager, patient safety manager and chief resources officer.



## Medical Imaging

- Purchased a new GE Vivid E95 cardiovascular ultrasound system designed to perform 2D and 4D cardiac studies as well as stress ECHO's.
- Offered and performed several first-time exams for SCMH such as MRI prostate and exercise stress test with Ultrasound.
- Organized and hosted the 1st ever SCMH garage sale with proceeds of \$770 being donated to the Cystic Fibrosis Foundation and Shirley's Angels breast cancer support group.
- Installed two Sonosite portable US machines, one for ER and one for Dr. Cardamone-Rayner's practice.
- Jim Pann successfully transitioned into the manager role.
- Created an on-call sleep room with twin bed for our overnight and weekend technologists.
- Successfully negotiated the purchase of a new Siemens 64 slice CT scanner, realizing a savings of \$179,000, to be installed early 2019.
- Successfully negotiated the purchase of a new Siemens Nuclear Medicine SPECT/CT, realizing a savings of \$142,000, to be installed early 2019.





## CardioPulmonary Care



- Obtained new stress testing equipment with the Philips ST80i which stream lined our procedure.
- Started a new procedure called a Walking Lexiscan which helps reduce patient side effects during and after procedure.
- Sleep study procedures increased from 127 in 2017 to 164 in 2018 which is an increase of 29%.



- All Respiratory Therapists in CardioPulmonary Care completed NRP (Neonatal Resuscitation Program) training and were certified.
- CardioPulmonary Care staff participated in the SMH Health fair providing Free PFT screening to the public.
- Provide comprehensive Cardiac and Pulmonary Rehab with multiple classes scheduled daily due to increased volume in both programs.



CardioPulmonary Care purchased two Respiration Bipap Machines and donated them to Manistique EMS to improve patient care during ambulance transfers.

## Medical Surgical/Emergency

- The Med-Surg and the Emergency Room have been working hard to decrease our fall rate by 60% compared to 2017. We did this by holding mandatory education seminars and incorporating our new Stryker beds into our fall protocol, which feature safety alarms and lights.
- We were able to purchase a new accuvein machine. This machine allows us to illuminate hard to find veins and decrease the amount of failed IV attempts.
- The ED was able to send 8 students to the Trauma Core Class this year and 12 Staff members to get certified in Neonatal Resuscitation (NRP).
- With collaborative effort from other departments, we were able to identify an area for process improvement on our EKG times. We were able to identify some barriers in the ED for patients presenting with chest pain or acute MI and make changes to improve the process. The national standard is EKG in less then 10 minutes. In Q4 of 2017 our average was 44 minutes. After interventions and education we were able to get this time to 3 minutes in 2018.



Med-Surg and the Emergency Room sponsored the kids coat drive this year. Monetary donations and new/gently used jackets were accepted during the month of October. With the help of Dr. Hoeve, SMH employees and community members, we were able to hand out 133 jackets to kids in our community on Halloween during a Feeding America Food Truck distribution.

## Information Technology

- New firewall in place that will vastly improve our existing connections to outside facilities.
- Office 365 installed to increase reliability of our email system.
- An Electronic Medical Record (EMR) Search Team has been trialing new systems that will merge health information between the Hospital and Rural Health Clinic.



# Expanding Behavioral Health Services

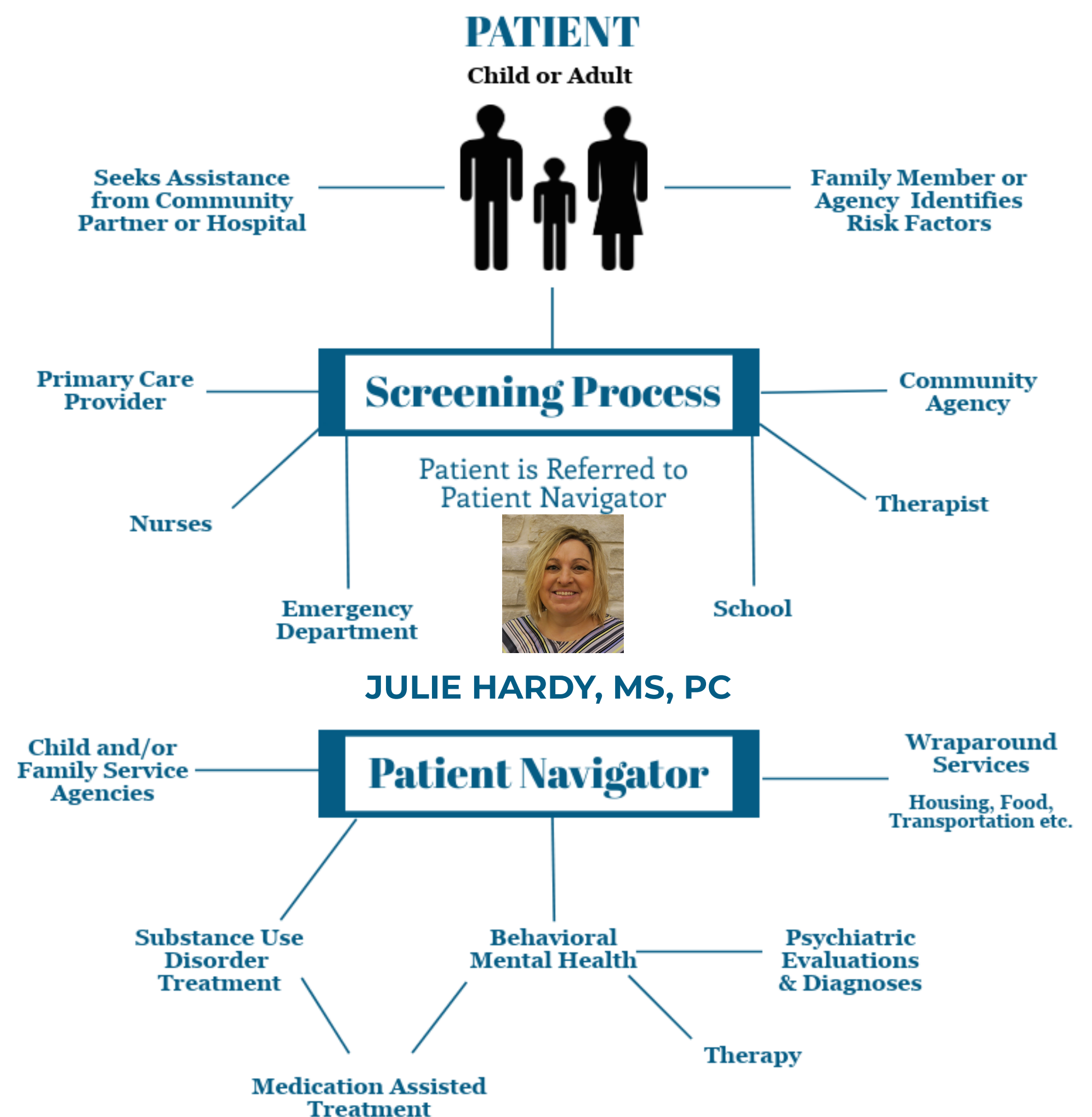


## CARE

Coordinate Advocate Resource Educate

### PROGRAM PLANS

- Full-Time Patient Navigator to CARE: Coordinate, Advocate, provide Resources and Educate
- Full-Time Behavioral Health Consultant to lead program and provide immediate interventions in the patient room when necessary
- Full-Time Behavioral Health Therapist to provide ongoing counseling in the Rural Health Clinic
- Co-located Addiction Counselor from Great Lakes Recovery Centers
- Active participation in community groups with partnering agencies
- Free referral services to the community
- Specialized training for providers and clinical staff
- Ongoing education on mental health, adverse childhood experiences, adult trauma, and addiction
- Community events and expert speakers
- Psychiatric evaluations and treatment plans
- Link patients to healthy alternatives to opioid use
- Support for individuals across the lifespan
- Community Connect website for public access
- Private website for agencies to collaborate and coordinate care
- Education for patients on hospital waiting area TVs



Schoolcraft Memorial Hospital was Awarded a total of \$317,900 in Grant Funds

## THANK YOU TO OUR FUNDERS

### MICHIGAN HEALTH ENDOWMENT FUND

Grant: 2018 Behavioral Health Initiative

Michigan Health Endowment Fund

Grant Period: 2 Years

Awarded: \$202,900



(2) Grant Partners: Expanding Access to Treatment for Prescription Drug and Opioid Abuse in Northern Michigan

The Michigan Center for Rural Health  
Michigan Department of Health & Human Services

Grant Period: 6 Months  
Awarded: \$50,000

(3) Grant Partners: UP INVEST - Grant Period: 2 Years



Superior Health Foundation  
Awarded: \$15,000



Blue Cross Blue Shield of Michigan  
Blue Cross Blue Shield of Michigan Foundation



A nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association

Awarded: \$50,000



# \$10,000,000 Building Expansion Project

In 2013, SMH opened its doors to a brand-new facility with long-term plans to unite all departments. The hospital's success and community support has unlocked the door to Phase Two of our building expansion project.

## WIDENING OUR REACH AND IMPACT

29,000 sq ft Expansion  
Project Includes:

8,000 sq ft Renovation of Alan W. Ott  
Rural Health Clinic

- Added Treatment Rooms & Provider Space
- New Behavioral Health Program & Expanded Psychiatry Services
- Improved Design Layout for Better Flow and Patient Privacy

NEW Specialist Clinic

- Otolaryngology
- Wound Care
- Surgical Podiatry
- Physical Medicine and Rehabilitation

NEW Rehabilitation Center

- Aquatic Therapy Pool with Underwater Treadmill
- Locker Rooms with Showers
- Spacious Rehab Gym Area
- Newly Designed Treatment Rooms for Physical, Speech and Occupational Therapies
- Adult & Pediatric Treatment Space

Outpatient Care Expansion

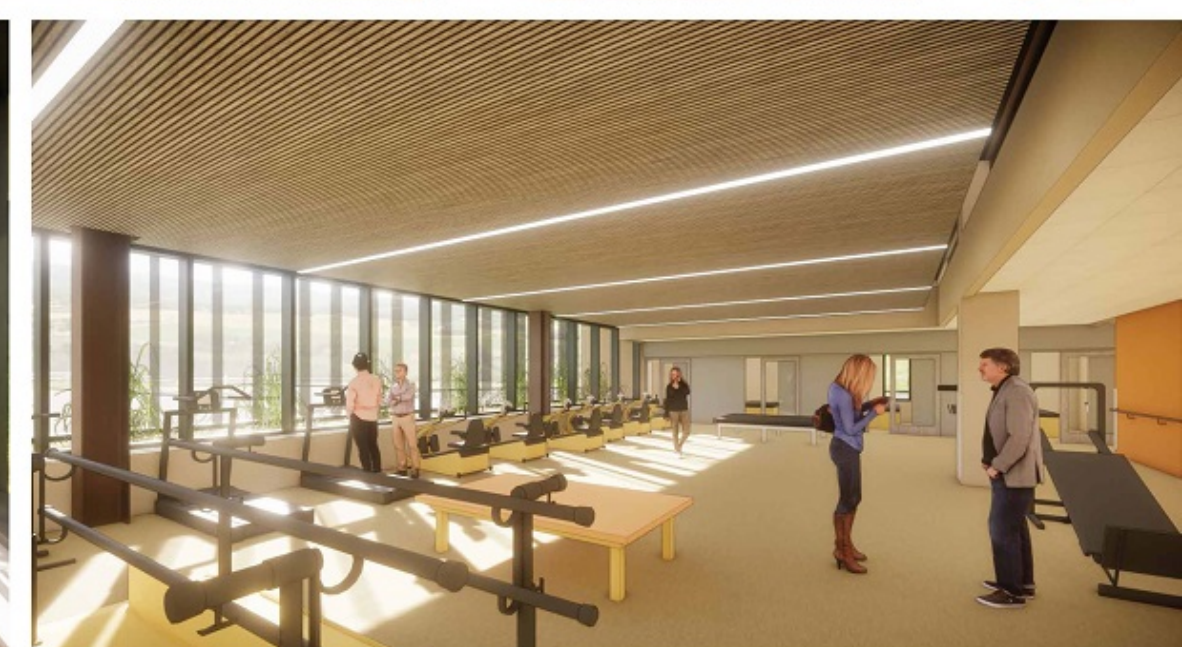
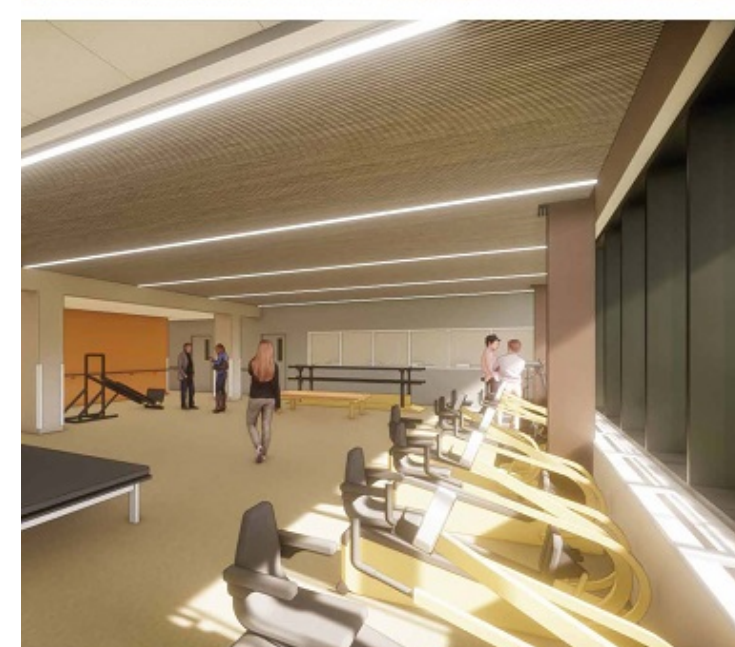
- 8 New Infusion Bays
- 2 New Private Infusion Rooms
- Visitor Lounge
- Access to Outdoor Gardens
- 2 Additional Treatment Rooms for Urology and EEG Procedures
- Added Space to Recovery Area

Uniting the Team

- All Departments in One Location
- Continuity of Care for Patients

## MOVING FORWARD

Building Expansion Project Phase Two



[www.scmh.org](http://www.scmh.org)

Schoolcraft Memorial is an equal opportunity provider & employer.

TO MAKE A DONATION OR TO LEARN MORE ABOUT THE EXPANSION PLAN,  
CONTACT OUR FUND DEVELOPMENT COORDINATOR AT 906-341-3250

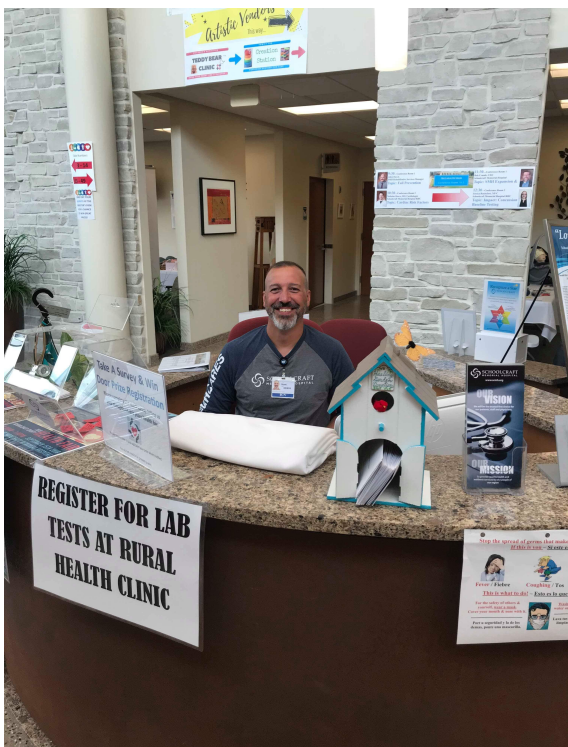


# CARING FOR OUR COMMUNITY

Schoolcraft Memorial Hospital employees are actively engaged in our community. Many of our team members have leadership positions in local government, hold seats on school boards and community boards.

In 2018, over 75% of employees participated in at least one community event listed below. We are proud of where we work and want to give back. The #SMHCARES program was created to encourage community involvement and to reward employees for going above and beyond their regular duties at work.

Over \$70,000 in Health Screening Services Given Away at the Annual Health Fair



Employees Raised \$5,000 for the Schoolcraft County CBC Fundraiser with an Internal Auction



## #SMHCares

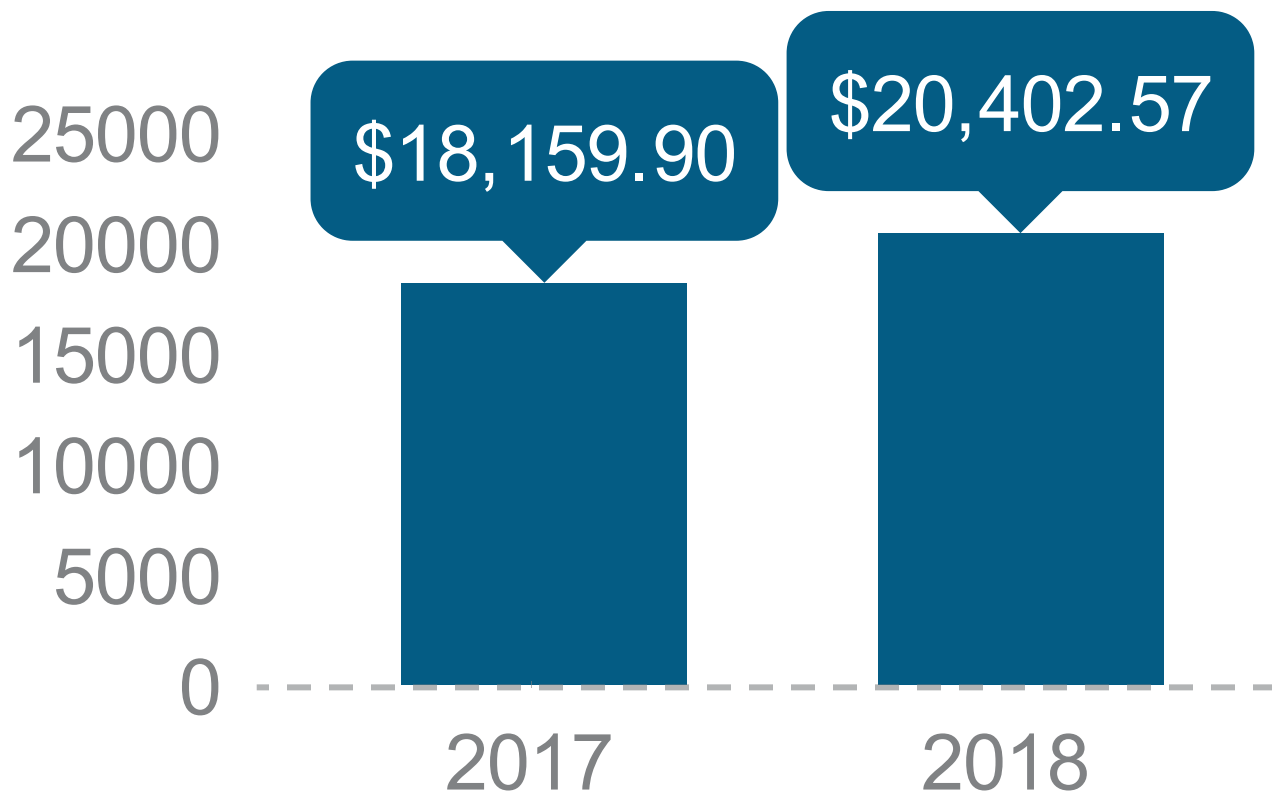
- Active Shooter Training
- Alzheimer Disease Support Groups
- Annual Coat Drive
- Blood Drives
- Blood Pressure Clinics
- Breast Cancer Support Groups
- Career Fair
- CBC Auction at SMH
- Chemo Bag Drive
- Coast Less Traveled
- Community Bells for Hospice
- Community Resource Fair
- Community Exercise Classes
- Feeding America Food Truck
- Folk Fest
- Fourth of July Parade
- Garage Sale Fundraiser
- Harvest Gathering Food Drive
- Healing Garden Fundraisers
- Health Fair
- Love Lite Tree
- Reach Out & Read
- Salvation Army Bell Ringing
- Sports Physicals
- Table or Treat
- Teddy Bear Clinic
- Walk for Prevention
- Walk for Warmth

Hosted Feeding America Food Truck April-Dec. SMH Staff & Volunteers Fed 450 Families each month with 20,000 lbs of food



## GIVING BACK

### Community Donations



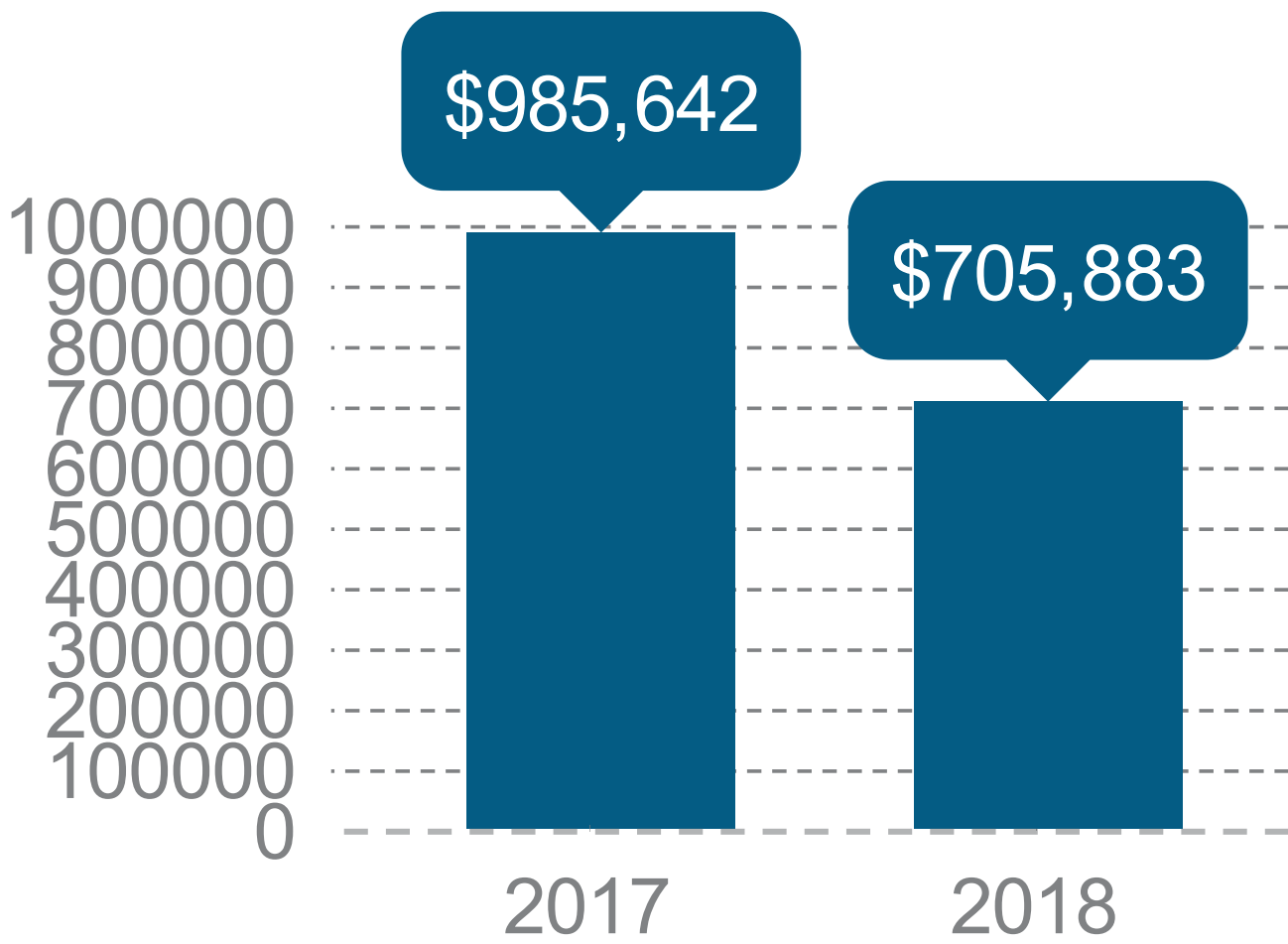
\$20,402.57 Donated to Community Charities, Local Events & Scholarships

Provided 2,783 Free Transit Rides to SMH Patients (\$3,431)

Offer a Sliding Fee Scale and Payment Plans



### Charity Care



\$705,883 In Uninsured Discounts & Write Offs for Unpaid Bills in 2018



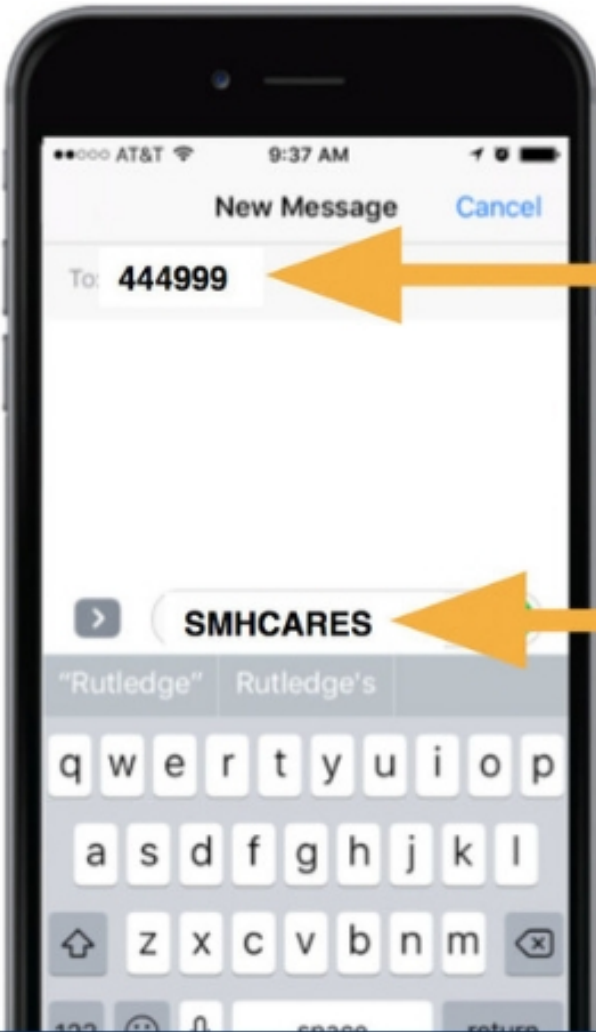


## Our Board Of Directors

- |                                |                      |
|--------------------------------|----------------------|
| Don Perigo<br>• Chair          | Richard Hueter       |
| Don Bedwell<br>• Vice-Chair    | Ernie Krueger        |
| Clyde Strassler<br>• Treasurer | Peter Hood           |
| James Harmes<br>• Secretary    | Russell Poole (2019) |
|                                | Jim Blanchard (2019) |

## Volunteer Opportunities

- |           |       |                |
|-----------|-------|----------------|
| Greeter   | Decon | Healing Garden |
| Hospice   | CERT  |                |
| Auxiliary | MRC   |                |



Join our text system

Enter **444999**  
into phone field

Text **“SMHCARES”**

**OPT IN TODAY!!!**

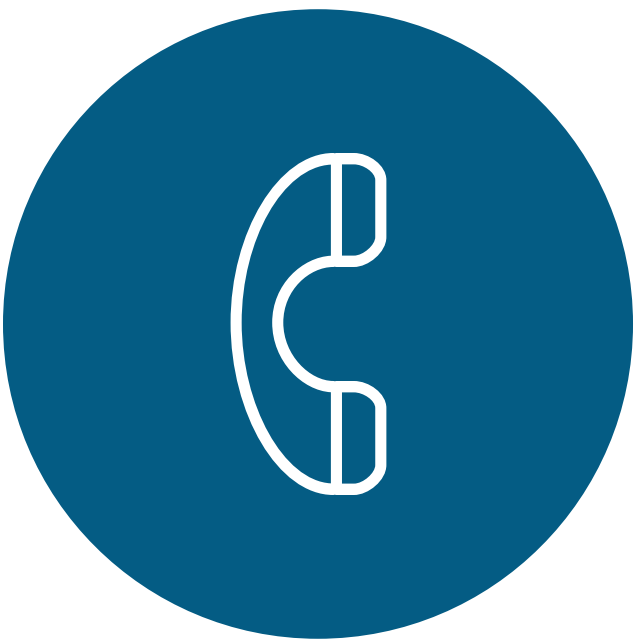
## STAY CONNECTED

### SMH TEXTS

Upcoming Events & Building Expansion Updates  
New Services & Online Donations & Health Tips



## GET IN TOUCH WITH US



906-341-3200



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memorial/