



SCHOOLCRAFT
MEMORIAL HOSPITAL



2023

**ANNUAL
REPORT**



**READ AND INTERACT WITH OUR
ANNUAL REPORT ONLINE**

[HTTPS://SCMH.ORG/COMMUNITY/ANNUAL-REPORT/](https://scmh.org/community/annual-report/)

WHO WE ARE



UNVEILING OUR NEW MISSION AND VISION

THIS MISSION AND VISION IS POSTED THROUGHOUT THE HOSPITAL CAMPUSES TO GUIDE OUR DECISIONS AND REMIND US ABOUT THE IMPORTANT CARE WE OFFER EVERY DAY.

OUR MISSION

TO DELIVER EXCEPTIONAL HEALTH AND WELLNESS SERVICES; CATERING TO THE NEEDS OF ALL.

OUR VISION

BUILT ON A FOUNDATION OF TRUST, WE WILL BE A CORNERSTONE FOR A HEALTHY, STRONG, AND THRIVING REGION.



2023 Senior Leadership Team



Andy Bertapelle
Chief Executive
Officer

"The success of SMH depends on the community's success, and the success of the community is dependent on the success of SMH. Schoolcraft Memorial Hospital is a Cornerstone of our community and ecosystem. Together, we make this ecosystem, where we all live, breathe and work, a successful thriving community!" - Andy Bertapelle

Eric Price
Chief Financial Officer

Tiger Marcotte
Clinics Director

Scott Blixt
Chief Nursing Officer

Kim Shiner
Compliance/Quality Director



Kent LaCroix
Chief Information Officer

Sherry Arnold
HR Director

Sara Giles
Marketing Director

Kris Boyd
Executive Assistant

Our Current Services

Hospital Services

- 24-Hour Emergency Dept.
- 12-Bed Acute Care Unit
- 2 Operating Rooms
- Outpatient Surgery
- Cardio-Pulmonary Care
- Health Education & Training
- Infusion & Chemotherapy
- Laboratory
- Medical Imaging/Radiology
- Medical-Surgical Nursing
- Sleep Study
- Social Services
- Swing Bed / Transitional Care

Rural Health Clinic

- Family Medicine
- Behavioral Health Services
- RediCare Same Day Clinic
- Naubinway Rural Health Clinic

Specialty Care

- Cardiology
- Ear Nose & Throat (ENT)
- General Surgery
- Orthopedics
- Physical Medicine & Rehabilitation
- Surgical Podiatry
- Wound Care Clinic

Traveling Specialists

- Audiology
- Bariatrics
- Dermatology
- Interventional Radiology
- Neurosurgery
- Obstetrics
- Oncology
- Ophthalmology
- Pediatrics
- Sleep Medicine
- Urology
- Vein & Pain Clinics

Rehabilitation & Aquatic Therapy Center

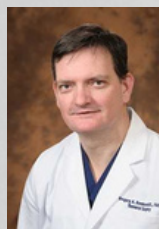
- Physical, Speech, Occupational & Aquatic Therapy

HomeCare & Hospice

- Nursing
- Physical, Speech & Occupational Therapy
- Medical Social Work
- Counseling/ Support Groups



Specialist Services Close to Home



Dr. Bambach
General
Surgery



Dr. Cardamone-Rayner
(ENT)
Otolaryngology



Dr. Madjar
Urology



Dr. Niemela
Surgical Podiatry



Dr. Hoeve
Cardiology



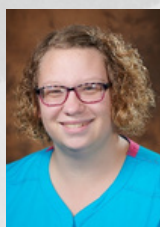
Dr. Randall
Orthopedic Surgery



Dr. Hance
Orthopedic Surgery



J. Pratt
PMHNP-C



S. Unger, NP-C
Otolaryngology



A.. Anderson NP-C
Urology



Dr. Vermeulen
Physical Medicine
& Rehabilitation



J. Casey, NP
Cardiology



Josh Hood, PA
Orthopedics



**J. Rochefort,
NP-C**
Wound Clinic



R. Stranally
PMHNP-C

Traveling Specialists

View Our Specialist Schedule Online

scmh.org/patientvisitor-info/specialty-services/



Dr. Anderson
Ophthalmology



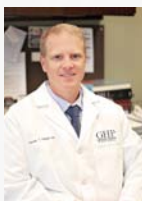
Dr. Garrett
Ophthalmology



Dr. Megan Haas
Audiology



Dr. Kemmeter
Bariatrics



Dr. Nagle
Bariatrics



Dr. Vlasic, Dr. Bostwick, Dr. Smith
Interventional Radiology



Dr. Geschwindt
Neurosurgery



UP Health System
Obstetrics



Dr. Burnette



Dr. Ryan



Dr. Warren



C. Spickerman, NP
Green Bay Oncology



Dr. Robertson
Pediatrics



Dr. Sand
Sleep Medicine

2023 FINANCIALS

2023 Income Statement (in Thousands)

	2023 (UNAUDITED) ACRUAL	2023 BUDGET	% VARIANCE TO BUDGET	2022 PRIOR YEAR ACTUAL	% VARIANCE TO PRIOR YEAR
NET PATIENT REVENUE	54,726	50,345	109%	45,716	19.7%
340B REVENUE	2,216	2,400	-8%	1,875	18.2%
OTHER OPERATING REVENUE	664	463	143%	742	-10.5%
TOTAL NET OPERATING REVENUE	57,605	53,208	108%	48,333	19.2%
TOTAL EXPENSES	54,986	51,598	107%	49,376	11.4%
NOI / (NOL)	2,619	1,610	163%	(1,043)	-
OTHER NON-OPERATING INCOME	212	(977)	540%	217	-2.3%
NET INCOME / (LOSS)	2,831	633	447%	(826)	-

- **Net Patient Revenue increased 9%** compared to budget and 20% to Prior Year due to increased volumes.

These ratios, along with Net Income, are key indicators of the financial health of rural hospitals.

- **Total Expenses increased by 11% and were over budget by 7%; the most significant overage areas were in salaries and supplies/drug costs.**
 - **Salary increases** are related to additional staff and market changes, and annual cost of living increases.
 - **Supplies and drug cost increases** are related to increased volumes and inflationary factors.

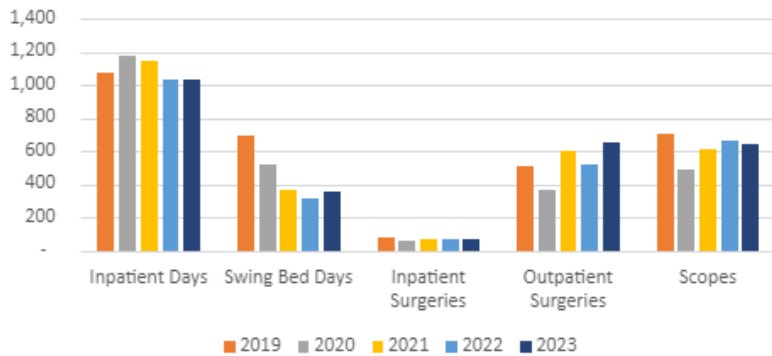
① Net Operating Margin 4.47%

② Days Cash on Hand 45.12 (Benchmark = 69 days)

③ Days Gross Revenue to Gross Accounts Receivable (AR): 59.58 Days (Benchmark = 54 Days)

GROWTH & VOLUME

Inpatient Days, Swing Bed Days and Surgeries
2019-2023

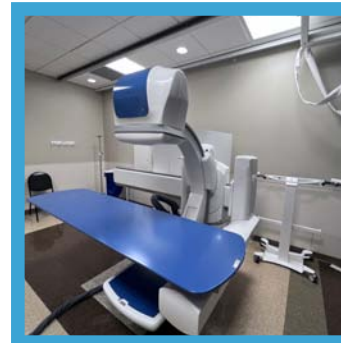
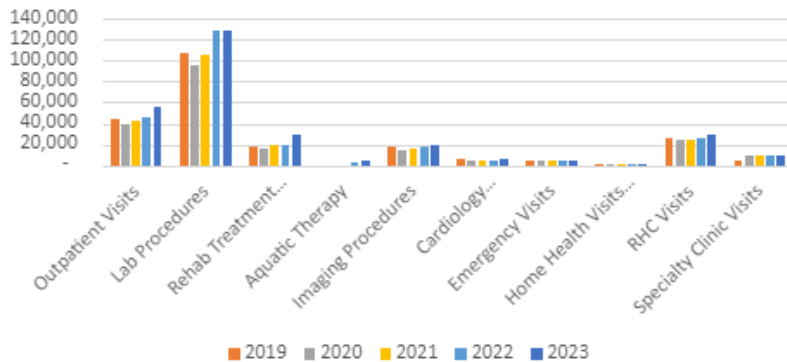


**2023 CONTINUED THE TREND OF
STABILIZATION**

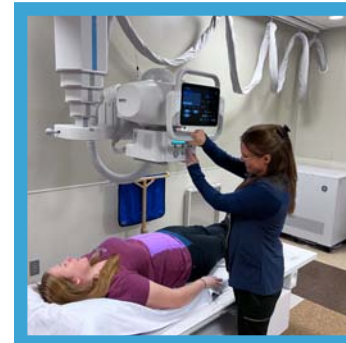
**SMH ENDED WITH A
NET OPERATING MARGIN OF 4.47%
AND A
NET MARGIN OF 4.86%**

**1.1 MILLION DOLLAR INVESTMENT IN
MEDICAL IMAGING EQUIPMENT**

Ancillary, Emergency, RHC and Specialty Clinic
2019-2023



FLUOROSCOPY UNIT

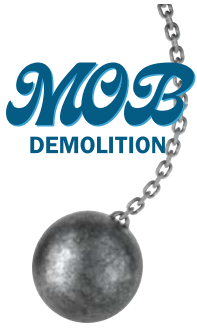


NEW X-RAY UNITS

**MANY AREAS HAD SIGNIFICANT INCREASES IN VOLUMES
DURING 2023**

	2019	2020	2021	2022	2023	% Variance from 2022
Inpatient Days	1,071	1,172	1,144	1,032	1,037	0.5%
Swing Bed Days	694	520	364	312	353	13.1%
Inpatient Surgeries	80	65	69	66	66	0.0%
Outpatient Surgeries	516	373	599	519	655	26.2%
Scopes	701	489	618	661	647	-2.1%
Outpatient Visits	44,713	39,842	42,651	45,305	56,574	24.9%
Lab Procedures	107,153	95,722	106,245	128,128	127,977	-0.1%
Rehab Treatment (PT, OT, Speech)	17,865	15,485	18,436	19,687	29,933	52.0%
Aquatic Therapy	-	-	-	2,130	4,333	103.4%
Imaging Procedures	16,840	14,393	15,784	17,115	18,786	9.8%
Cardiology Treatments	5,490	4,087	4,463	5,121	6,148	20.1%
Emergency Visits	4,315	3,903	4,380	4,489	4,596	2.4%
Home Health Visits Admits	319	343	373	320	345	7.8%
RHC Visits	25,201	24,049	24,049	26,657	29,326	10.0%
Specialty Clinic Visits	5,070	9,093	9,093	8,983	9,982	11.1%

MEDICAL OFFICE BUILDING DEMOLITION



While the search for an alternative use for the building was diligently conducted, it became evident that the best course of action for the community's long-term benefit was demolishing the old Medical Office Building and freeing up the land for future development. Schoolcraft Memorial Hospital remains committed to responsible and thoughtful land development following demolition. We eagerly anticipate finding a future use to serve the community's needs and contribute to its overall well-being.



This project became possible through a generous grant awarded to Schoolcraft Memorial Hospital, allowing for the removal of the aging structure. The hospital is immensely thankful for the support and collaboration of several key partners who played an instrumental role in securing this vital grant. These partners include Michigan Economic Development Corporation (MEDC), Michigan State Land Bank Authority, City of Manistique, Schoolcraft County, InvestUP, Central Upper Peninsula Planning and Development (CUPPAD), Dave Muxlow from Grover Real Estate, and Jennifer Watson from Limestone Federal Credit Union.

We Celebrated 10 Years on US Highway 2



COMMUNITY HEALTH NEEDS ASSESSMENT & PROGRESS

ADDRESSING THE NEEDS OF OUR COMMUNITY



INCREASE THE NUMBER OF MENTAL HEALTH PROVIDERS ON THE SCHOOLCRAFT MEMORIAL HOSPITAL BEHAVIORAL HEALTH TEAM

- INCREASED BEHAVIORAL HEALTH STAFFING AND ADDED GROUP THERAPY.



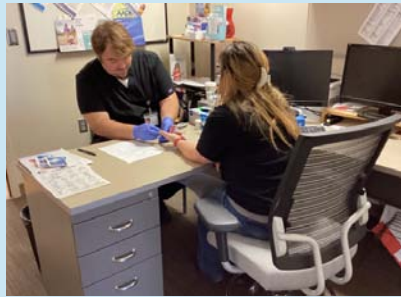
OFFER ONGOING COMMUNITY EDUCATION ON VARIOUS HEALTH TOPICS AND INCREASE OUTREACH EFFORTS

- PROVIDED MORE THAN 15 EDUCATIONAL OPPORTUNITIES THROUGHOUT THE COMMUNITY.



EXPAND ACCESS TO DENTAL SERVICES IN SCHOOLCRAFT COUNTY

- CONTINUING TO INVESTIGATE OPPORTUNITIES FOR ADDITIONAL DENTAL SERVICES.



EDUCATION IS CENTRAL TO OUR MISSION

HOSA STUDENTS FROM MANISTIQUE AREA HIGH SCHOOL WERE ABLE TO RECEIVE HANDS ON LEARNING & EDUCATION FROM PROFESSIONALS ACROSS THE FIELD.



Medical Providers & Leaders

Schoolcraft Memorial Hospital believes ongoing education is important for leaders across the organization. This year we hosted several workshops for our medical providers and the management team. We also offered CPR Classes, Babysitting Classes and Nurse Competencies for other agencies.



OUR PEOPLE AT WORK 2023 Highlights

Rural Health Clinic (Manistique & Naubinway)

- The Rural Health Clinic, Specialty Clinic, and RediCare had positive patient volumes.
- New Review Software launched
- RHC Care Coordinators shared information and lunch at the Senior Center. Health topics included Medicare Wellness Visits, Advanced Care Planning, and Diabetes
- Jen Casey, NP ended her family practice and joined Dr. Hoeve in Cardiology in June
- Dr. Kristi Kusnier was recognized as a provider champion through the PCMH model
- Dr. Louis Kusnier has joined our Manistique family practice team
- Dr. Shahar Madjar, Urologist, joined the specialty clinic as a full-time employee.
- Redicare is now open 7 days a week
- Continued with the Certified Medical Assistant program and had 10+ Graduates
- Two new scopes were purchased for Dr. Rayner's ENT practice
- Reintroduced Diabetic eye exams
- Offered Sports physicals and well-child visits for winter sports for \$10
- Carole Spickerman, NP joined us from Green Bay Oncology
- Started a partnership with Schoolcraft County Medical Care Facility
 - Dr. Ash is working as their medical director due to the partnership
- Shuba Samuel, NP was hired for RediCare and Medical Care Facility coverage
- Added Josh Hood to the Orthopedic practice as an Advanced Practice Provider (APP)
- Added Sarah Unger to the Ear Nose and Throat practice as an APP
- Implemented DAX AI Scribe Services
- Expanded Primary Care Provider coverage to one Saturday a month.
- Aaron Eagle is working as the Diabetic Care Coordinator
- Hailey Hoholik started working with Green Bay Oncology as a Oncology Care Coordinator
- Initiated a pilot program for remote patient monitoring with partnership with HIGI and MCRH
- Started a partnership with Manistique Area Schools to provide nursing.
 - Currently have coverage and hiring a full time position.
- Provided an entire day of training for our primary care providers.
- We now offer an extra level of care to Medicare patients! Our new care management program, called ChartSpan, provides patients with a 24/7 nurse line, personalized care plans, help with medication refills appointments, and other benefits
- Our specialists continue to visit the Naubinway Rural Health Clinic:
 - ENT, Cardiology, Wound Care & Diabetic Care



Welcome To The Clinic



Louis Kusnier, MD
Family Practice



Dr Madjar MD
Urology

 **higi** care everyday



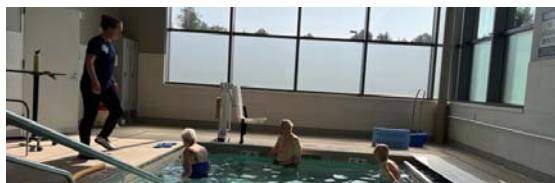
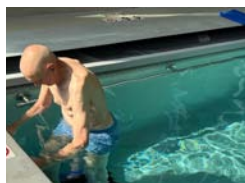
Ambulatory Care Unit

- Ambulatory Care department had just over a 20% with infusion volumes and a 4.5% increase with procedure volumes in 2023
- Dr. Madjar started working full time in October of 2023 which helped to increase his Ambulatory care procedures by 30%. We purchased a small monitor to be used with disposable cystoscopes for Dr. Madjar so the turnaround time for patients will be quicker. Dr. Bambach completed 649 scopes in 2023. We purchased a new Colonoscopy scope for Dr. Bambach.
- Staffed an RN to work strictly in the Infusion suite to help with continuity of care for all our chemotherapy patients and infusion patients.
- Completed the CERNER Oncology Optimization to revise 30 chemotherapy regimens built in 2021 and added 25 more new oncology regimens in 2023.



Rehabilitation Services

- During 2023 the department added Speech Language Pathology services for outpatient, inpatient, and home health settings.
- The department surpassed 10,000 visits during 2023. (11,944 this includes all PT,OT, SLP & Aquatic Therapy visits)
- Improved facility to accommodate pediatric patients
- Addition of 1 new Physical Therapist and Speech Therapist
- The silver sneakers program started in February of 2023 with one class available on Tuesdays and Thursdays. In April of 2023 an additional class time was offered on Tuesdays and Thursdays.
- Offered student athletes 30-minute free consultations to help with injury prevention/optimal sports performance through the fall season. The screen looked at the athlete's strength, range of motion, foot mechanics & ability to stabilize through dynamic movement.
- New 6 Week Aquatic Balance Program was offered at no cost to community members thanks to a grant from Superior Health Foundation; 2 sessions of the aquatic balance class were successfully completed.



New Mural In Pediatric Area



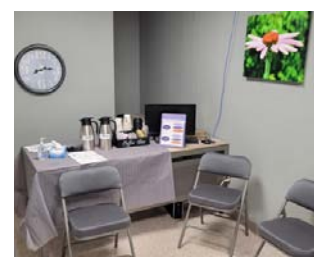
NEW HAND-PAINTED MURAL IN THE PEDIATRIC THERAPY ROOM. THE REHABILITATION SERVICES TEAMS ARE THRILLED TO HAVE A DEDICATED SPACE TO WORK WITH CHILDREN ON PHYSICAL, SPEECH, AND OCCUPATIONAL THERAPIES.



Behavioral Health Clinic

The Team developed therapy groups to increase capacity and help more patients get access to care:

- CBT (Cognitive Behavioral Therapy)
- Relapse prevention
- Trauma
- Implemented cognitive behavioral therapy
- Hired Kelsie Richard, LLMSW for group therapy sessions and assessments
- Rides to Wellness program continues to be operational and utilized by patients
- Melonie Neadow has been added to the staff as the behavioral health office manager
- We are actively working with a recruiter to hire more full time therapists to keep up with the growing demand in the community
- Participated in Parkinson's Support Group, Veterans Resource Fair and Feeding America Food Truck
- Community Health Worker Certification Completed
- Provided education at St. Francis de Sales School about how to access patient navigator services and resources
- Jessica Whitmer, Patient Navigator is now an active Social Determinants of Health (SDOH) Community Influencer for MDHHS
- Patient Navigator attended the 2023 Emergency Department Medications for Opioid Use Disorder (ED MOUD) Symposium for the ED MOUD Grant
- Active participation in the UP Wellness Task Force (Marquette) and Delta Schoolcraft ISD Task Force
- The patient navigator partnered with UPHP and Good Neighbor Services to bring back the first Resource Fair after the pandemic. This event brought in over 100 community members and connecting them to important community resources such as transportation, financial aid, & job assistance, veteran services, childhood services, housing & more



HomeCare & Hospice



How often the home health team began their patients' care in a timely manner

SMH Homecare: 99.6% National average: 96.1% MI average: 94.7%



How often the home health team determined whether patients received a flu shot for the current flu season

SMH Homecare: 81.7% National average: 73.7% MI average: 75.5%



How often patients remained in the community after discharge from home health

SMH Homecare: 87.6% National average: 76.6%



Would patients recommend the home health agency to family and friends

SMH Homecare: 85% National average: 78% MI average: 75%



- We achieved a CMS FIVE STAR patient satisfaction score to end 2023
- We had a successful HomeCare recertification survey and Hospice licensure survey
- We expanded Hospice services and began providing Hospice care to residents of the Schoolcraft Medical Care Facility on Oct 1st 2023. This increased our year to date hospice volumes by 41%. We provided Hospice care to 11 Residents at Schoolcraft Medical Care Facility and made 206 total visits. This collaboration has been virtually seamless with both agencies working together, to provide the best quality of life for those in the final stages of their illness
- We ended 2023 with a Total Performance Score and National Ranking of 81%. This ranking compares our agency to all other agencies on a national level. The measures included in this raking are: Improvement in self care, improvement in mobility, improvement in management of oral meds, improvement in dyspnea, discharged to community setting, 60-day rehospitalizations, and patient satisfaction data
- We provided 13 educational / informational sessions within the community in 2023:
 - Safety at Home session for local seniors, Grief Group Series, Hospice Education at local facilities, Caregiver Burnout seminar, and several booths at local events
- We added 2 new vehicles to our fleet, including a brand new white Equinox fully wrapped with our brand



Medical Surgical / Emergency Room

- Staffing has improved from 2022. We have welcomed several new employees and have been able to reduce our need for Travel RN's
- Negative pressure room renovations were completed in the spring to give us more capability to serve our patients safely and protect everyone appropriately in cases where isolation precautions are needed
- Emergency Room nurses were able to attend ENPC, training related to caring for our pediatric patients in the Emergency Room
 - This training was well received and will enable us to provide the quality of care needed in our community
- Nurses received certificates for: Ultrasound guided peripheral IV insertion, Medical/Surgical certification, Certified Emergency Nurse, and Bachelor of Science in Nursing Degree
- Welcomed HOSA students, Medical Students, Nursing students, EMT and Paramedic students for rotations in their respective programs, and will continue to participate in those partnerships.
- Welcomed Dr. Steven Vix, MD to our Emergency Room Team



Welcome Steven Vix, MD



Pharmacy

- Pyxis (an automated dispensing machine) hardware and software upgrades were completed for all devices to improve medication availability and patient safety
- Successful Pharmacy Compounding Accreditation Board (PCAB) survey performance demonstrating ensuring Schoolcraft Memorial Hospital meets official regulatory requirements and the highest standards when it comes to patient care
- Transitions of Care Program work continues to provide care solutions that include pharmacists directly involved with discharge counseling and aftercare for our inpatients
 - The program aims to reduce hospital readmissions related to medications and improves patient satisfaction
- The Pain Stewardship program remains focused on making a difference in the appropriate use of opioid medications
 - An opioid use disorder grant was received to help with our efforts.
- The Antibiotic Stewardship program continues to focus on staff and community education, resistance prevention, and patient safety
- Completed SIDP Antimicrobial Stewardship Certification



Education

- The Education department is responsible for RQI (CPR) trainings, new employee onboarding, new hire orientation, compliance, safety, and overall employee education/trainings
- Successfully implemented RQI (Resuscitation Quality Improvement) CPR program
- Certified 19 HOSA students in BLS CPR
- Provided various trainings such as NRP, TNCC, and ENPC throughout the year.
- Held 2 classes for SafeSitter with 15 students graduating
- New educational steering committee has been formed called SEED (Skill, Enhancement, and Employee Development). This is a collaborative team which consists of the Education Manager, Cornerstone Employee Training Lead, Compliance/Safety Office, and HR Representative. The purpose of the new committee is to enhance employee skills and competencies through coordination of education opportunities.



Social Work

- Breanna Page completed the 4-day training to become a certified child passenger safety technician
- The social services office continued to offer assistance and support to community members and patients that have Medicare with their part D comparisons during open enrollment
- Breanna Page, LBSW passed the state testing for social work to obtain her full license
- The Social Services department attended an event at the First Baptist Church for the elderly and caregivers of the elderly.
 - Education about wills, trusts, advanced directives, DPOA for healthcare, and the hospital admission process was presented
 - Attendees were educated about the differences between inpatient, observation, and about the discharge planning process
- The social services department hosted a table for patient experience week sharing information about Advance Directives/Durable Power of Attorney documents. Social workers were present to answer questions about the required paperwork and process

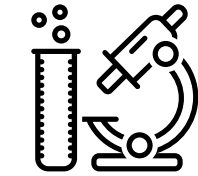


Laboratory

- Successfully passed our National COLA inspection in January
- Successfully passed our State of Michigan CLIA inspection in February
- We ran 119,787 tests in 2023
- We processed 22,751 total lab patient encounters
- We performed 17,069 blood draws
- Participated in the Schoolcraft County Health Fair

Covid illness numbers are going down compared from 2022 numbers, but other illnesses increased:

- In 2022, the lab ran 3,951 PCR COVID-19 tests, 559 FLU tests, 423 STREPS, and 277 RSVs for a total of 5,210 tests.
- In 2023, the lab ran 1826 COVID tests, 859 Flu tests, 836 Strep tests, and 215 RSV tests



119,787 Procedures
Performed



17,069 Patients
Had Blood Drawn



CardioPulmonary

- Dr Sand added an additional day per month for patient follow-ups due to the growth of the sleep lab.
- Jen Casey has taken over supervising stress tests for Dr Hoeve
- Cardiopulmonary Care (CPC) added an additional Nu Step exercise machine for the Cardiac and Pulmonary Rehab programs
- Jennifer Lampin completed her first year of Respiratory Therapy School
- 393 stress tests were performed in 2023. 75 more than 2022



Medical Imaging

- Participated in the 2023 Health Fair and performed 24 pulmonary function tests
- Received \$330,000 USDA grant for the purchase of new X-ray equipment
- Replaced 1.1 million dollars of new General X-ray, Fluoroscopy, and portable X-ray equipment. This included the first-of-its-kind Fluoroscopy unit, the Intelli-C, in the state of Michigan
- Performed a record number of 20,883 exams performed in a year, beating the old record by 1319 studies
- Purchased the first 4D ECHO Ultrasound machine in the Upper Peninsula.
- Created four community based educational promotions.
- Medical Imaging is now utilizing new low dose X-Ray equipment with cutting edge AI Technology



Infection Control

Infection Prevention

- Implemented the Cerner module dedicated to Infection Prevention. This aids with surveillance and tracking of infections and illnesses and provides a worklist which was not available previously. It is a great product that helps with awareness and efficiency.
- Became administrator for the National Healthcare and Safety Network for Schoolcraft Memorial Hospital Reports are submitted regarding surgical procedures, admission levels and healthcare associated infection agents.
- Provided education to the community through the annual Health Fair, the Music in the Park event and article in the Pioneer Tribune. Provided education to employees with quarterly "Pulse" articles.
- Became chairperson for Region 8 Healthcare Coalition Board.
- Created and is Chairperson for Region 8 Healthcare Coalition Infection Prevention Workgroup. This group has 25 members from a variety of facility types and includes- acute and critical access hospitals, long term care, assisted living, health department, VA hospitals, tribal health and the IPRAT from DHHS. This is the only HCC Infection Prevention Workgroup of this diversity in the state of Michigan.
- Mask fit tested Tri-Star EMS



Employee Health

- Provided flu shots, N95 mask fit testing, and COVID-19 vaccinations to Schoolcraft Memorial Hospital employees and students
- Multiple influenza vaccination clinics and COVID-19 clinics were offered
- Provided N95 mask fit testing for Tri-Star EMS in Garden as a community benefit
- Participated and facilitated interactive problem solving activities during nurse competencies in 2023

Patient Safety & Quality

- Conducted Emergency Preparedness drills and education for staff on appropriate responses
- Process improvement and Quality goals were set across departments
- Integrated Interdisciplinary Rounding process and form to improve patient outcomes
- Organized Patient Family Engagement Council and recruitment of members
- Workplace Violence program initiated by providing updates, signage and patient education
- Performed process Improvement and Root Cause Analysis to ensure and improve patient outcomes
- Implemented a new incident reporting system through Performance Health to go live for employee safety reporting and improved ease of reporting
- Promoted Psychological Safety in the workplace to improve employee wellness
- Began a patient fall reduction initiative with demonstration of new Patient Transport Chair
- Completed two Adopt-A-Highway Clean-up opportunities as part of our SMHCARES initiative.
- Organized two Active Shooter Education Sessions and Drill Scenarios for Schoolcraft Memorial Hospital Employees with Jim Snider from the Schoolcraft County Sheriff's Department
- All rooms, doors, entrances and exits were numbered throughout the campus as a safety measure
- No Smoking signs were posted throughout the campus



Compliance Hotline 1-888-537-3390, Confidential and managed by a third party

Email complianceteam@scmh.org

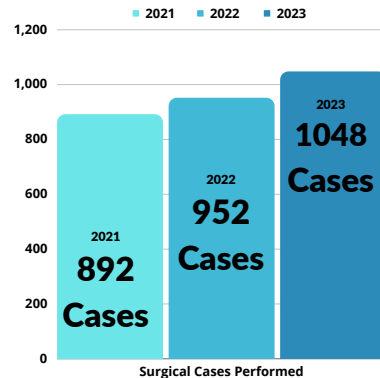
Human Resources

- We ended the year with 347 employees (this includes adding 23 new additional positions to SMH)
- To help with recruitment efforts, continued to provide competitive sign-on bonuses for all open positions, clinical and non-clinical
- In January, hired a new Chief Financial Officer
- In January, hired an additional Human Resources Generalist to assist the team with payroll, benefits and other HR related items
- In May, executed a significant HR project involving the transition of personnel files from hard copy paper files to all electronic files. Successful completion of this was in August.
- In July, enhanced benefits for our staff that included, but not limited to, implementing Paid Holidays, an Employee Community Engagement program, and a Student Loan Debt Solution program
- In October, successfully negotiated and finalized a 3-year union contract with the Michigan Nurses Association (MNA) RN group
- Paid Annual Sports Pass to either Manistique Area Schools or Big Bay de Noc School.
- Schoolcraft Memorial Hospital attended a “Health Career and College Fair” on the Escanaba Bay College campus in the Besse Galleries. More than thirty-five healthcare organizations were present from across the Upper Peninsula, North Eastern, and Central Wisconsin.
- Attended NMU Job Fair



Operating Room

- New Arthrex video tower-Allows us to see and record images during laparoscopic and arthroscopic surgeries
- New Phaco machine, allows us to do cataracts
- Purchased a new mini-c arm that allows the surgeon to take xrays during an OR procedure
- Surpassed 1000 procedures in a year for the first time
- Purchased an Endoscopic Carpal Tunnel system and began doing endoscopic carpal tunnel procedures.



NEW PROGRAM TO ASSIST COWORKERS IN NEED



CO-WIN Fund: \$2,137.50

The CO-WIN (Co-Worker in Need) Club Fund started in 2023. The fund allows Schoolcraft Memorial Hospital employees to support the program with routine payroll deductions. If a co-worker needs a little help and compassion from their work family, a standard gift of \$500 is distributed promptly to employees who qualify and request assistance.



“

2023 SCHOOLCRAFT COUNTY HEALTH FAIR



Health Fair Success



Satisfied

Overwhelming Positive Feedback on this year's Health Fair! Thank you to all the employees who made this event possible for our community!

Just moved here a year ago, and it is so very nice to have all these organizations for the community. Bless you. - Lisa

Everything was wonderfull - Rita

It was perfect this year. - Barbara

This is the best one yet! Keep up the great work!

It's excellent as is! Thank you! Such friendly people!

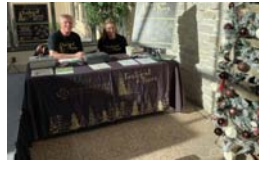
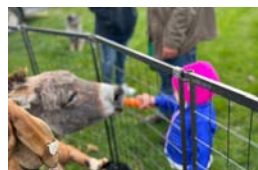
No Suggestions.. It's amazing - Linda

Excellent variety of activities! ALL SMH employees were very helpful and enthusiastic. Loved the petting zoo! - Barbara

I think you all do a fantastic job coming together as a community. Glad to have this come back after COVID! -Beverly

This is the best year yet! - Kristin

Many info booths. Easier to maneuver in and out of places . Spread out nicely. - Janine



Empowering Wellness: A Year of Impact Through Community Financial Support

Thank you for standing with us as we invest in the health and economic well-being of our rural communities. Whether you have participated in an event, became a sponsor, provided a gift in memory of a loved one, included us in your will, or gave to one of our campaigns--you are making a difference in the lives of those who live, work, or travel in the central U.P.

Total Donations Raised: \$171,059

WHAT YOUR DONATIONS SUPPORTED

- Infusion Center Needs
- Aquatic Rehabilitation Therapy
- Medical Equipment
- Building Expansion Project
- New X-ray and Fluoroscopy Medical Imaging Equipment
- Hospice Fund

Building Expansion Capital Campaign: \$83,508

Our Capital Campaign Quiet Phase kicked off in February 2021 to raise \$1 Million for the Expansion Project. The \$83,508 raised in 2023, added to the donations from previous years, brings our campaign total to \$927,000 in gifts and pledges secured through December 31, 2023.



Hospice Fund: \$2,365

Memorial Gifts: 40

In the face of a significant increase in patients, each dollar raised becomes a lifeline for those individuals in our communities facing life-limiting illnesses, grief, or loss who cannot afford essential items not covered by insurance or due to financial constraints.



Over the past year, these contributions have translated into tangible support, providing items such as: adult diapers, wipes, bath wipes, lotions, washable underpads with handles, Twin XL sheets, skin barrier creams, blankets, neck pillows, practical necessities like gas cards, cash for trips and motel stays, and bus tickets. The generosity of Hospice Fund donors enables patients to embrace their remaining days with dignity, comfort, and peace, in alignment with their wishes and beliefs. Together, we are making a meaningful difference in the journey of those navigating the challenges of life's final chapter.

Schoolcraft County Community Foundation - \$1,651



Funds will be used to improve patient safety at our Infusion Center. A new call light system will be installed to aid nurses and patients in the event of an emergency.

Manistique Boys Basketball - \$689

Manistique High School Students - Coach Kangas and the Varsity Boy's basketball team raised \$689 for the new call light system.



We are incredibly grateful for your unwavering support in 2023. Your generous contributions have been instrumental in sustaining and thriving our endeavors at the hospital.

A Night Under The Stars

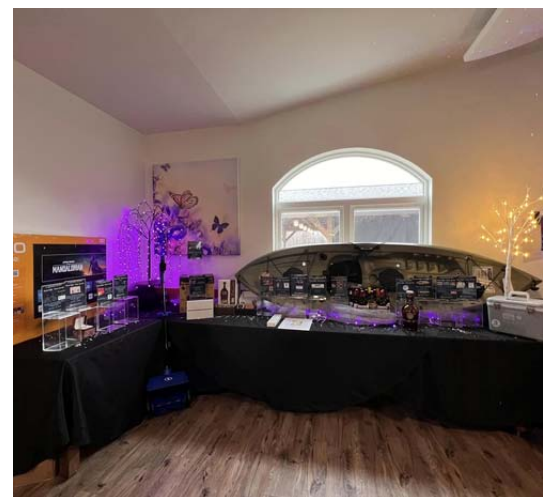
GALA FUNDRAISER

APRIL 28, 2023

RAISED \$21,600 FOR THE X-RAY &
FLUOROSCOPY EQUIPMENT IN THE
MEDICAL IMAGING DEPARTMENT



OVER 150 GUESTS ATTENDED
SPECIAL THANK YOU TO ALL OF THE
SPONSORS THAT MADE THIS EVENT
A HUGE SUCCESS





THE 5TH ANNUAL FESTIVAL OF TREES WAS A GREAT SUCCESS. SPECIAL THANK YOU TO THE BUSINESSES, FINANCIAL SPONSORS, AND COMMUNITY MEMBERS FOR SUPPORTING OUR IMAGING EQUIPMENT.



10,700+ Tickets Sold
45 Raffle Prizes Awarded
32 Auction Winners
145 Businesses Participated or Donated Items
40+ Letters from Santa Signed, Sealed, & Delivered





Caring For Our Community

A strong community needs a vibrant hospital, and a vibrant hospital requires a strong community. Fortunately, in Schoolcraft County, we have both.



Love Lite Tree

Schoolcraft Memorial Auxiliary remembered loved ones, friends, and the military during the annual Love Lite Ceremony.



FolkFest

We participated in Folkfest with information regarding fall prevention and our latest services was shared.



Golfing For A Cause

Schoolcraft Memorial Hospital sponsored teams for multiple golf events this year including Rotary, Kiwanis, CBC, Superior Health Foundation, Shriners & More.



Breast Cancer Awareness

Staff raised \$784 by purchasing cookies and pink lemonade to support Superior Health Foundation's Breast Health Fund.



Schoolcraft County Resource Fair
Connecting our community to resources such as Transportation, Financial & Job Assistance, Veteran Services, Childhood Services, Housing & More



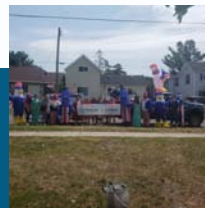
Music in the Park

Schoolcraft Memorial Hospital gave out information and water to the community as they participated in music in the Park.



Bells for Hospice

The HomeCare & Hospice social work team pulled off a memorable event at the annual Bells for Hospice Ceremony to kick off Hospice Month



Fourth of July Parade

Schoolcraft Memorial Hospital employees participated in the fourth of July Parade, passing out flyers about our services



Harvest Gathering

Schoolcraft Memorial Hospital employees collected 604 pounds of food and \$440 for Good Neighbor's Services.



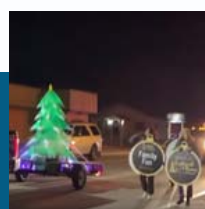
Safe Sitter Classes

We offered two classes with 15 students completing the course.



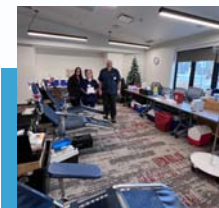
Toys For Schoolcraft County

Community and Staff joined together to donate toys for families in Schoolcraft County.



Christmas Parade

Schoolcraft Memorial Hospital employees participated in the Christmas Parade, passing out information about the Festival of Trees



Employee Blood Drive

Schoolcraft Memorial Hospital held employee blood drives to help with the blood shortage



Health Fair

Brought back the Health Fair. Offered free services such as lab testing, skin checks, health talks, and pulmonary functions tests. We also had interactive family activities and information booths



Manistique & Nahma Labor Day

Schoolcraft Memorial Hospital sponsored booths at the Nahma and Manistique Labor Day Celebrations. Sharing information about our services and giving away waters and swag



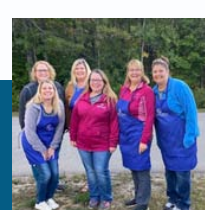
Vietnam Memorial Moving Wall

Schoolcraft Memorial Hospital passed out water and information and had 2 nurses on standby if there were any issues



U.P. Fishing and Hunting Expo

We gave out information about frost bite and education on stopping the bleed for our hunters and fishermen and fisherwomen.



Recipe for Success

Awarded a grant to make healthy recipes and give them and the recipe out at the Feeding America Food Trucks



Care Closet Fundraiser

\$491.02 was raised through a carnation and candy sale. The Care Closet will provide everyday essentials to families that need them most.



Road Cleanup 2023

Schoolcraft Memorial Hospital family removed garbage from US Highway 2.



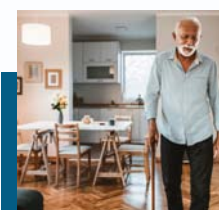
Together with Veterans Event

Schoolcraft Memorial Hospital handed out information and giveaways to veterans



Impact Concussion Testing

Offered Impact Concussion Testing at Manistique Area Schools, St. Francis de Sales and Big Bay de Noc Schools



Safety at home presentation

Complimentary lunch and seminar on safety techniques to use in your home, including fall prevention tips and safety checklists. This event was to promote independence for all.



Schoolcraft County Fair

Schoolcraft Memorial Hospital sponsored an informational booth at the Schoolcraft County Fair.



New Service For Seniors

The silver sneakers program started in February of 2023 with one class available on Tuesdays and Thursdays. In April of 2023 we added an additional class time on Tuesdays and Thursdays. Ending 2023 class attendance continues to increase.





INDEPENDENT SINCE 1950

YOUR TRUSTED FIRST CHOICE

SCMH.ORG

2023 Board Of Trustees

- Peter Hood, Board Chair
- Jim Blanchard, Board Vice-Chair
- Kevin Knaffla, Board Treasurer
- Cindy Olli, Board Secretary
- Howard Parmentier
- Ryan Fausett
- Mark Cardamone-Rayner, M.D.
- Dennis Wiethoff
- Kristi Kusnier, M.D.



Volunteer Opportunities

Hospice

CERT

Auxiliary

MRC

Healing Garden

DECON

GET IN TOUCH WITH US



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