

CARING BEYOND THE HOSPITAL WALLS

INVESTING IN OUR COMMUNITY



In response to recent SNAP benefit changes and the federal government shutdown, **Schoolcraft Memorial Hospital provided free breakfast and lunch to those impacted in the community** from November 3rd to early December.

SouthTown Café served free breakfast and lunch Monday through Friday and delivered left overs to nearby low income housing units.

Participants could simply **bring their SNAP EBT card or proof of government employment** to receive a meal. Each participating household also received one **dozen eggs, one loaf of bread, and one gallon of milk per week** to support basic nutrition. We also made weekly soup donations to Good Neighbor Services for their local soup kitchen.

This initiative **demonstrated the hospital's commitment to ensuring no one in the community went hungry** and provided vital support during a time of need.



522 FREE Hot Meals Distributed

During the government shut down, SMH donated 522 hot meals at Southtown Cafe and sponsored 3 days a week for the November Soup Kitchen Calendar.



575 Families Received Food Assistance

On November 5th, The Feeding America Food Truck was on site with Schoolcraft Co Transit Authority, volunteers, YETI Students & SMH Employees.



\$1200 + Raised for Local Food Pantries

SMH Employees donated over 50 bags of food & Cash Donations for St. Vincent de Paul of Manistique & Good Neighbor Services



MEDICAL IMAGING INVESTMENTS

2023

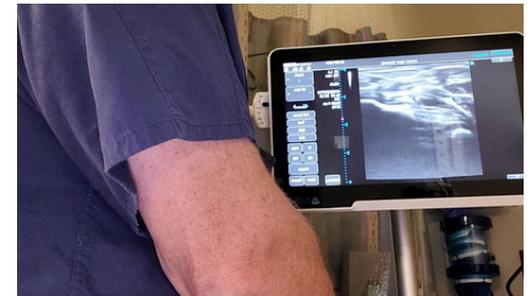
X-Ray Equipment for In room use and a portable unit to use in patient rooms and the Emergency Room.

Fluoroscopy Unit that uses continuous X-rays to create live moving images of the inside of the body.



2025

Anesthesia Delivery System plays a critical role in keeping patients safe and comfortable during surgery. It helps the anesthesia team carefully monitor and manage a patient's breathing and vital signs throughout a procedure.



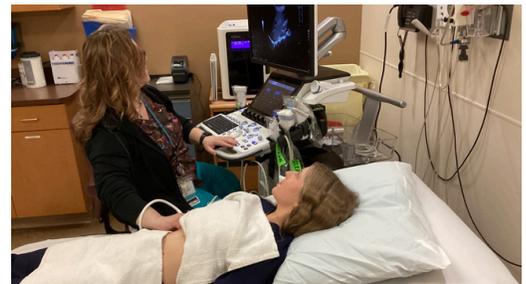
2026

Two ultrasound units, providing exceptional image clarity, improved tissue differentiation, and enhanced penetration across clinical applications.

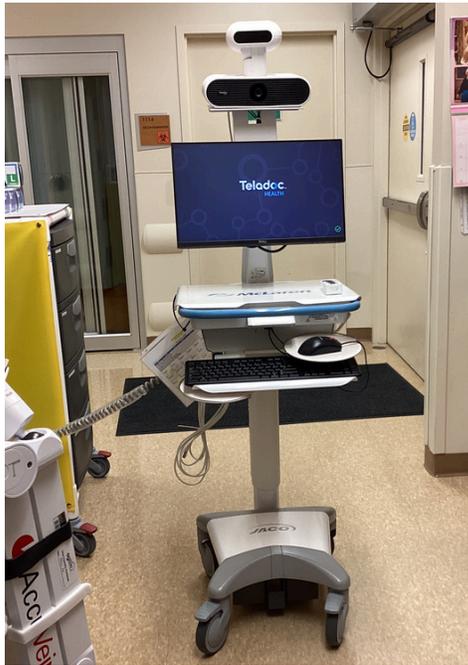
Two ECG units, featuring smart technology to improve accuracy, reduce errors, and enhance workflow efficiency.

Two LUCAS Mechanical Chest Compression Systems
Community support made it possible to purchase 2 LUCAS mechanical chest compression systems, which deliver consistent, high-quality CPR during cardiac arrest, allowing care teams to focus on airway management, medications, and rapid response.

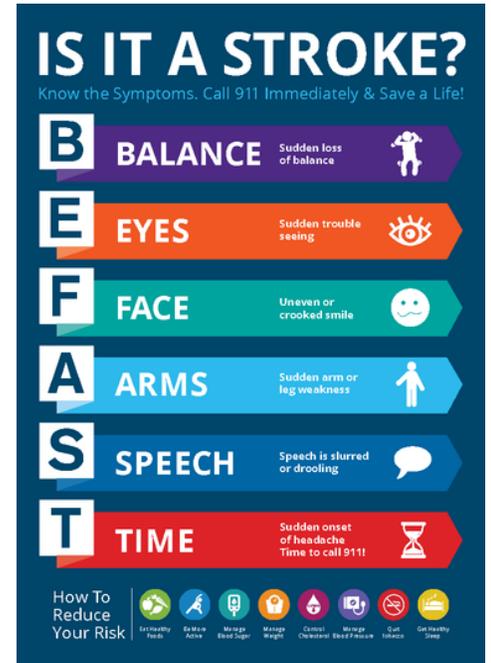
In rural emergencies, where time, distance, and staffing matter, this technology strengthens our ability to deliver life-saving care. One unit will remain in the ER and another unit will be donated to our local ambulance service.



WE ARE PROUD TO PARTNER WITH MCLAREN HEALTHCARE OFFERING NEW TELESTROKE TECHNOLOGY

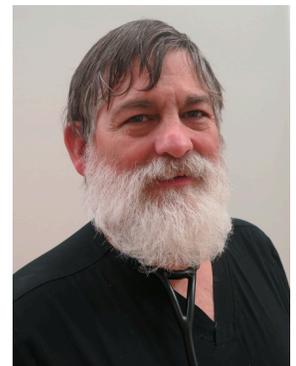


Telestroke Technology aims to enhance access to neurology consultation services and improve the quality of care for our patients. This innovative partnership has equipped our staff and providers with essential training on the technology and NIH stroke scale assessments. Our focus on improving efficiencies in testing and diagnostics ensures that our patients receive timely treatments.



Strokes are a significant cause of disability and death and are a common presentation to the emergency room. Prompt recognition and treatment of stroke are essential for a good outcome. The surgical interventions required to treat some strokes are unavailable in small rural hospitals. The Telestroke program recently instituted at Schoolcraft Memorial Hospital through McLaren Northern Michigan Hospital provides prompt emergent consultation with invasive neuro-radiologists 24 hours a day, 7 days a week. This service helps determine which patients would benefit from immediate transfer to a higher level of care for emergent surgical interventions, and helps local providers determine the appropriate emergent interventions that can be performed locally at SMH.

This service will help local caregivers provide prompt interventions when indicated for strokes and will save lives. As always, we aim to provide the best services possible in this rural area with limited resources. This The Telestroke program will improve the services that we can provide at Schoolcraft Memorial Hospital.



Thank you to the entire team that worked hard on this implementation!

Dr. Vix
EmergencyMedicine

NEW VET-COOR PROGRAM

NEW VET-COOR PROGRAM LAUNCHES AT SCHOOLCRAFT MEMORIAL HOSPITAL'S RURAL HEALTH CLINIC

Schoolcraft Memorial Hospital launched new healthcare services specifically tailored to meet the unique needs of veteran patients. Jessica Baker serves as the hospital's Veteran Coordinator in addition to her role as Patient Navigator.

To meet this growing demand, Schoolcraft Memorial Hospital, in collaboration with the Veteran's Affairs (VA) Office of Rural Health, has developed targeted strategies and resources to assist veterans in addressing the complex health issues that can arise from their military service.

The PACT Act of 2022 and subsequent 2024 expansion have brought the most substantial increase in veteran benefits, eligibility, and healthcare access in over 30 years, significantly impacting more than 530,000 Michigan veterans not yet enrolled in VA services.

We are honored to provide services that address the physical, mental, and emotional needs of our veterans, We'll be there every step of the way, helping veterans navigate enrollment and overcoming any healthcare access barriers.

- Jessica Baker

ELIGIBILITY AND ENROLLMENT

Veterans interested in finding out more about eligibility or enrolling in VA healthcare may contact Jessica Baker at 906-341-3750 or by email at PN@SCMH.ORG.



Jessica Baker
Patient Navigator
Veteran Coordinator

EVERY VETERAN DESERVES ACCESS TO ESSENTIAL SERVICES

At Schoolcraft Memorial Hospital, we connect you to the resources you need, from housing assistance to vocational training. Let us help you find your path!

Veterans no longer need to travel far to the VA Clinic for all of their specialty healthcare. You can access many specialty healthcare services offered here at Schoolcraft Memorial Hospital with a referral. Save time and energy by accessing VA healthcare close to home, without the drive to distant facilities.

Your health matters, and now it's easier than ever to get the care you deserve locally. We're here to help navigate the referral process, answer your questions, and make sure you get the care you need.

PATIENT FAMILY ADVISORY COUNCIL

The Patient Family Advisory Council joined forces to successfully implement the following projects:



- Patient access to canes to assist with mobility while visiting the hospital
- File of Life program was re- implemented. The PFAC provided and continue to provide the File of Life packets upon request as well as at the Health Fair, Patient Safety Week and Fall classes.
- Assisted with the design of the Presurgical Post-Op Needs Assessment
- Provided ongoing feedback from the community on the patient portal, phone tree, admission packet, patient dietary menu and patient access to care.
- Implemented The Community Falls Prevention Class in July 2025. The members received training from the Southwest Texas Regional Advisory Council (STRAC) Falls program and held 5 classes by the end of 2025, 4 at SMH and 1 at the Senior Center.




We are 5 Stars!



MEDICAL SURGICAL & EMERGENCY ROOM

PATIENT CARE & OUTCOMES

- Swing bed program continues to provide a collaborative treatment plan restoring health and function, enabling our patients to return home. The swing bed program currently has an 82% return-to-home rate.
- The Telestroke robot in the Emergency Department communicates directly with Neurology at McLaren Healthcare in Petoskey, which provides rapid assessment of stroke patients and increases positive patient outcomes. The ability to assess and diagnose in real-time while collaborating remotely with Neurology greatly enhances outcomes.
- Recognized by the Michigan Center for Rural Health as part of the Performance Leadership Awards throughout the State of Michigan for Top quartile performer for Patient Perspectives.



CARING FOR OUR COMMUNITY



A strong community needs a vibrant hospital, and a vibrant hospital requires a strong community. Fortunately, we have both in Schoolcraft County.



BREAST CANCER AWARENESS

Staff raised over \$1,200 by purchasing cookies and pink lotus drinks to support Superior Health Foundation's Breast Health Fund.



CHRISTMAS PARADE

Schoolcraft Memorial Hospital employees participated in the Christmas Parade, passing out information about the Festival of Trees.



TOUR DA YOOP

Cheered on 68 riders traveling 1,200 miles across the U.P. raising funds for childhood cancer. Handed out giveaways and information.



NAUBINWAY FOURTH OF JULY PARADE

Schoolcraft Memorial Hospital employees participated in the Fourth of July Parade in Naubinway.



HARVEST GATHERING

Schoolcraft Memorial Hospital employees collected over 600 pounds of food and over \$500 for Good Neighbors Services and St. Vincent de Paul.



MANISTIQUE FOURTH OF JULY PARADE

Schoolcraft Memorial Hospital employees participated in the fourth of July Parade in Manistique.



LUCK OF CARE

Staff raised \$655 by purchasing cookies and green punch to support CBC.



SCHOOLCRAFT COUNTY FAIR

Schoolcraft Memorial Hospital sponsored an informational booth at the Schoolcraft County Fair.



TOYS FOR SCHOOLCRAFT COUNTY

Community and Staff joined together to donate toys for families in Schoolcraft County.



MUSIC IN THE PARK

To support the community, Schoolcraft Memorial Hospital donated bottled water to Music in the Park.



LOVE LITE TREE

Schoolcraft Memorial Auxiliary remembered loved ones, friends, and the military during the annual Love Lite Ceremony.



BELLS FOR HOSPICE

The HomeCare & Hospice social work team pulled off a memorable event at the annual Bells for Hospice Ceremony to kick off Hospice Month.



FOOD TRUCK LUNCHES

Hosting food trucks for lunch allows us to support local vendors and enhance the on-campus experience.



GOLFING FOR A CAUSE

Schoolcraft Memorial Hospital sponsored teams for multiple golf events this year including Rotary, Kiwanis, CBC, Superior Health Foundation, Shriners, & More.